

Citizen's Perceptions & Attitudes In South & Northern Mitrovica



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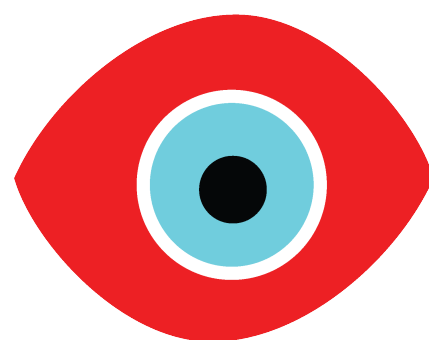


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SUMMARY

Proper reflection of citizen perceptions, attitudes, and opinions remains essential in recognizing the population's awareness of social issues. Moreover, this turns out to be necessary for an economy like Kosovo, where unemployment remains high while the number of social schemes continues to increase. In addition, citizens' contributions and awareness of these issues are also challenging. This further complicates social dialogue as a process that balances the interests of the parties involved, specifically employees and employers.

To ensure a comprehensive social dialogue with justice and equality for all, it is essential to present the perspective of all actors, thus enriching the ongoing social dialogue with direct data from the field. Therefore, the contribution of this research remains precisely to highlight the level of awareness of citizens based on empirical data, more specifically to track the access to income, the standard of living, the welfare state, and citizens' perceptions in these areas.

As a result, genuine social schemes and workforce activation remain the center of IKS activity, reflected in work and results achieved throughout the history of our organization. In this context, this research aims to continue a long work of IKS towards presenting and analyzing the situation in Kosovo with quantitative data. The inputs collected in this research directly serve the process or the quality of effective social dialogue, thus affecting a decent life for the citizens of Kosovo.

Inclusion remains the peculiarity of this report. In terms of gender participation, this report brings innovation to the research site itself as it includes both parts of Mitrovica, the Southern and the Northern parts. Apart from being one of the first surveys to include the citizens of North Mitrovica, the exclusiveness remains in the answers and differences between the participants on social issues. Respondents are 350 citizens, of which 250 are from the municipality of South Mitrovica and 100 from the municipality of North Mitrovica. The findings of this report tend to inform the public about the change in behaviors

(perceptions and attitudes) about the socio-economic problems of citizens from South Mitrovica and North Mitrovica. Furthermore, the findings can be summarized as:

There are differences in the family structure between both parts, where South Mitrovica leads with larger families starting from **5 members**. In comparison, North Mitrovica has smaller families, with a maximum of **4 members** in its composition.

In South Mitrovica, the private sector remains the primary employment sector with **34%**, while in the municipality of North Mitrovica, the public sector constitutes the leading employment sector with **43%**, and unlike the other part, the private sector accounts for only 10% of employment.

Unemployment remains high in both parts, with **14%** of citizens from South Mitrovica and **17%** from North Mitrovica having no employed family members.

Respondents from North Mitrovica would work for a higher minimum wage compared to those from South Mitrovica, where **9.3%** of respondents from South Mitrovica are willing to work for a salary of **151-200 Euros**. In comparison, **12%** of respondents from North Mitrovica admit that **400 up to 500 Euros** should be the minimum wage level.

Women of South Mitrovica are the less stable group of employees compared to women of North Mitrovica and men of both parts. While **16.6%** of men view it as impossible to lose their job in the next 12 months, only **4%** of women thought the same—**18.2%** of women expected to lose their job in the next 12 months.

As a result, in North Mitrovica, the employment stability for the following year is relatively high for both men and women. **27%** of men and **21%** of women believe they will not lose their job in the next 12 months.

57% of respondents from South Mitrovica consider that **201-300 Euros** are enough to meet their needs, while **30%** and **25%** of respondents from the Northern Mitrovica consider that 301-400 Euros and 401-500 Euros as a decent pension for meeting needs.

About **49%** of respondents from South Mitrovica think that Kosovo will be able to increase pensions, which only 9% of respondents from North Mitrovica believe.

The duration of **1 year** of maternity leave is considered sufficient for the citizens of South Mitrovica, while for those of North Mitrovica, it is regarded as a short period.

1. SAMPLE CHARACTERISTICS AND METHODOLOGY

This research was focused on South and North Mitrovica and had a diverse age structure of respondents, ranging from 18 to 65+ years old. The research was conducted through a questionnaire in which 350 citizens participated, of whom 250 were from the municipality of South Mitrovica and 100 from the municipality of North Mitrovica.

In North Mitrovica, there is a clear dominance of the middle age, while in South Mitrovica, the age structure is relatively younger. As shown in Figure 1, the youngest ages, from 18- to 25, dominate women in South Mitrovica, while in North Mitrovica, the respondent women are primarily from 26-35 years old.

From the demographic structure included in this research, there seems to be a significant gender imbalance in the age of 46-55 years in the northern municipality, while in the southern one, there is no significant imbalance.

Regarding the age of the respondents: in South Mitrovica, the ages of 26 to 45 dominate, while in the northern Mitrovica, the ages over 35 to 55 dominate.

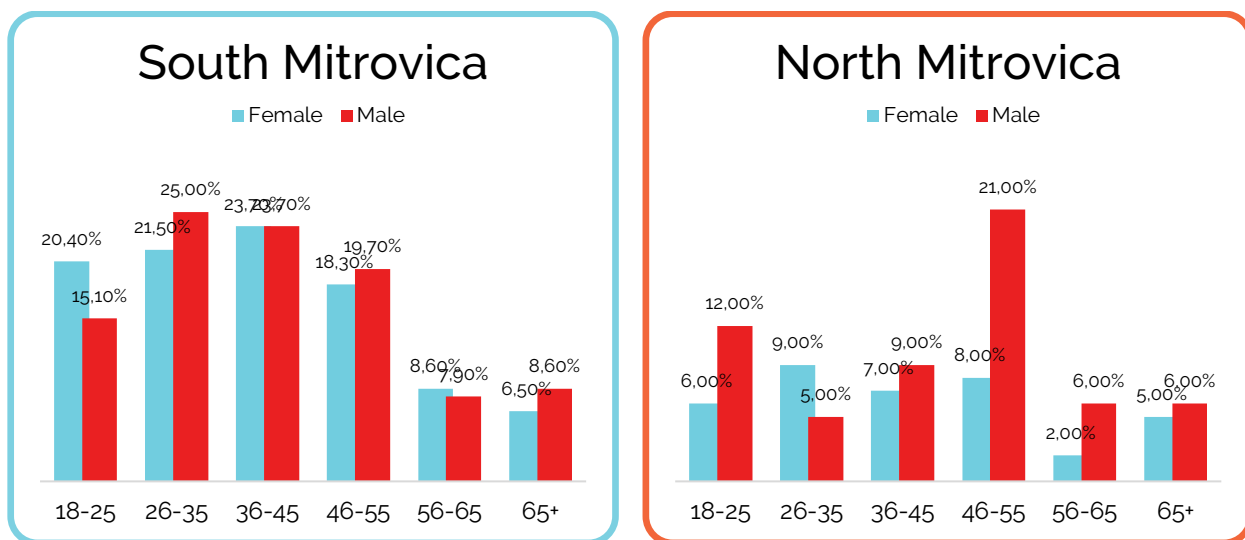


Figure 1 - Age by municipality and gender

Gender representation is tailored to what is known as the disposable sample. The gender structure has brought an almost equal representation in both municipalities. Even the representation of women in research is practically identical in the two municipalities. Out of 250 respondents in South Mitrovica, 62% are men, and 38% are women. Also, in North Mitrovica, 61% are men, and 39% are women. So there is a significant difference between the willingness of men and women to engage in research.

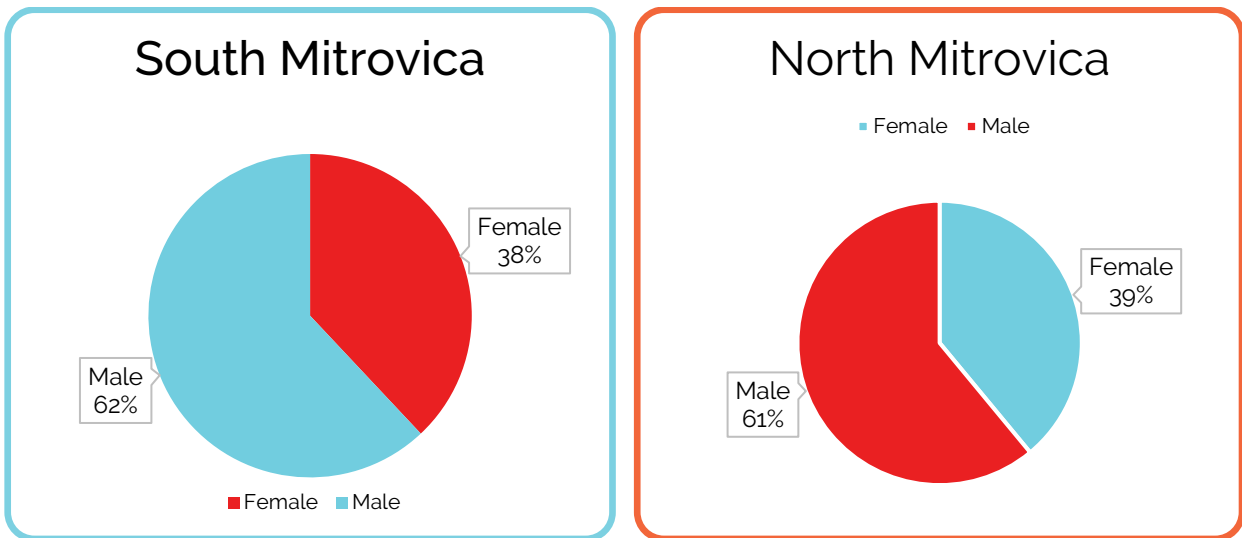


Figure 2 - Gender

In North Mitrovica, there are a more significant number of people whose partners have died. This category makes up 10%. Moreover, this municipality has a more significant trend of divorces, which includes 5% of the total.

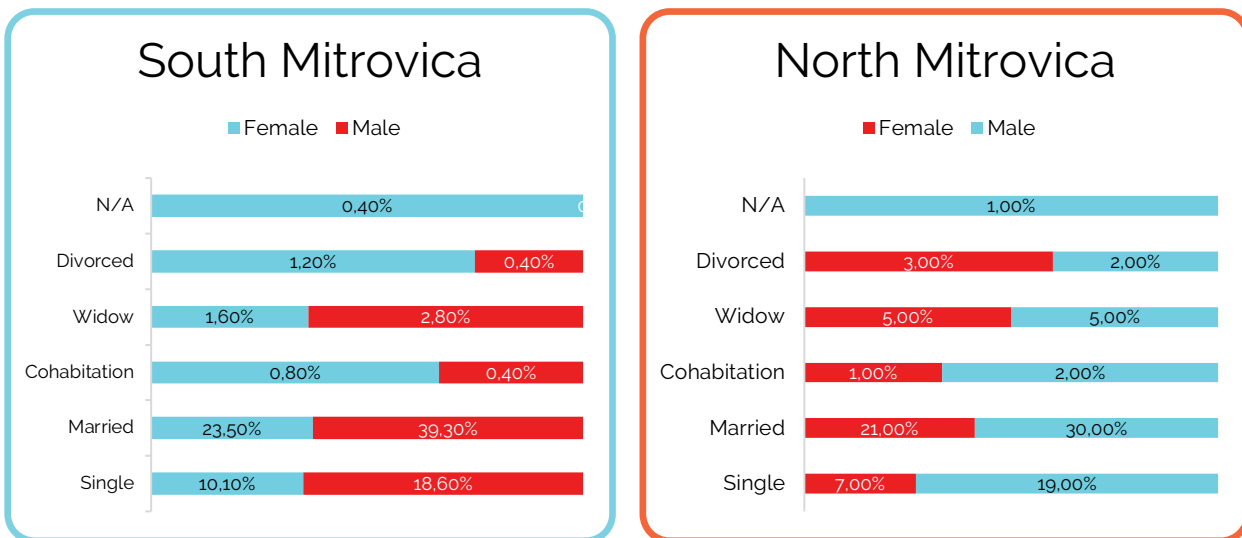


Figure 3 - Marital status

In the family context, there are two different trends concerning the municipalities. In South Mitrovica, the extended family type with five or more members dominates, while in North Mitrovica, a tendency towards the extended family from the comprehensive model, where the structure with up to 4 members dominates mainly.

The average number of family members in the southern municipality is 5.31 members per family, while in the northern one, it is 3.84 members. 19% of respondents live in families

with five members each. It should be noted that the maximum number of members mentioned by respondents from North Mitrovica is eight members, while the municipality of South Mitrovica has families of 10, 12, and 13 members. These do not exceed 2% of the total sample share.

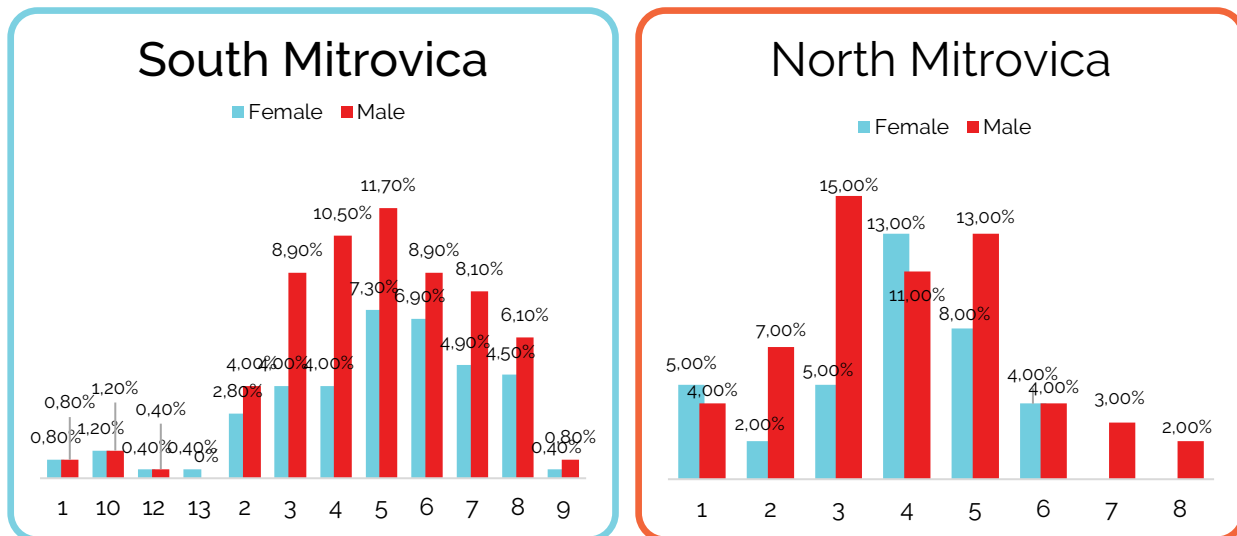


Figure 4 - Family members number by gender

North Mitrovica dominates in the categories with 1-3 employed family members, while South Mitrovica dominates in the 4-6 employed family members. However, it should be borne in mind that initially, this was influenced by a more significant number of samples. Secondly, well-being has to do with the size of the family. As noted in Figure 4. In South Mitrovica, the extended family model dominates, where the difference is close to 2 members more than families living in the North.

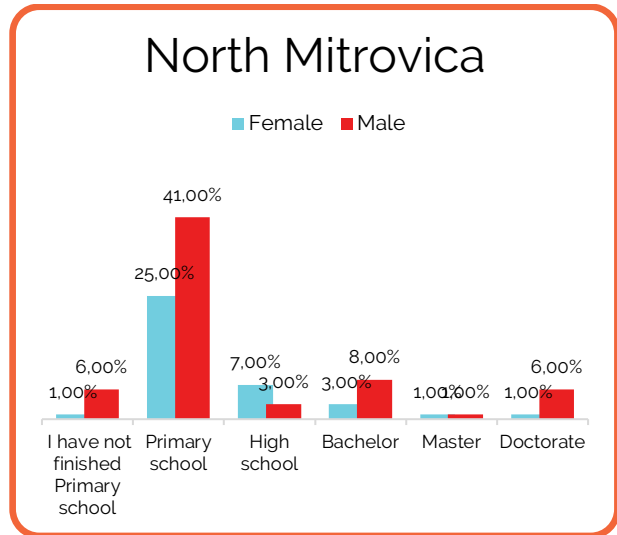
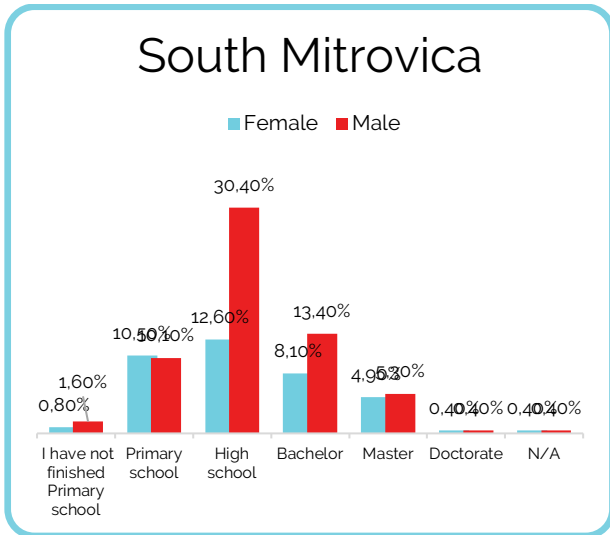


Figure 5 - Level of education by gender and municipality

There is a significant difference between the two municipalities in the respondents' education levels. The highest level of non-completion of primary education is significantly higher in North Mitrovica, where 7% of respondents have not completed primary education. In comparison, this percentage is 2.4% in the municipality of South Mitrovica.

Non-education as a phenomenon is more common among women than men. In South Mitrovica, the vast majority, 43%, have completed at least high school, while 66% in North Mitrovica have only primary education. In general, from the surveyed respondents, men have a higher level of education than women.

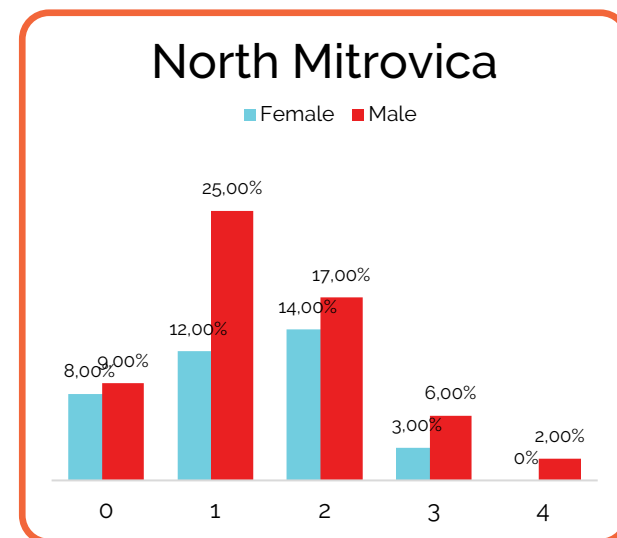
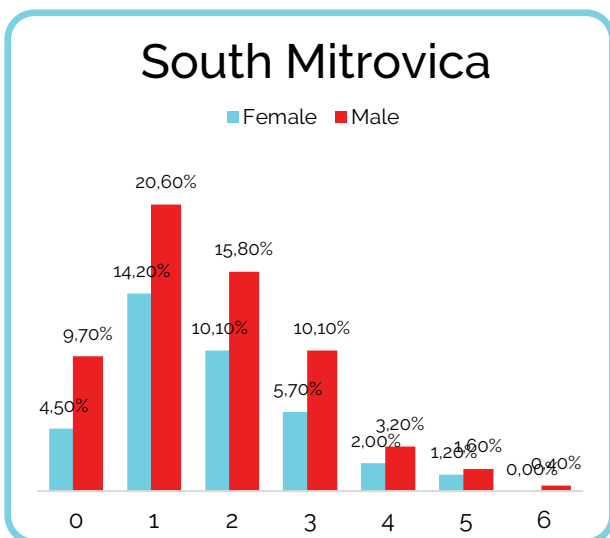


Figure 6 - Number of employed family members

Economically, both municipalities do not seem to have a favorable situation. Moreover, the level of unemployment in both municipalities is quite worrying. Such a conclusion comes from the research results, where out of 250 respondents, 14% of them in South Mitrovica stated that they do not have any employed family members. Even more worrying is the situation in North Mitrovica. There from the research results, it turns out that 17% of respondents do not have a single employed person in the household. If we look at it in general, the level of welfare is not much different in the two municipalities. North Mitrovica is slightly better off, although the number of members employed in the South is higher.

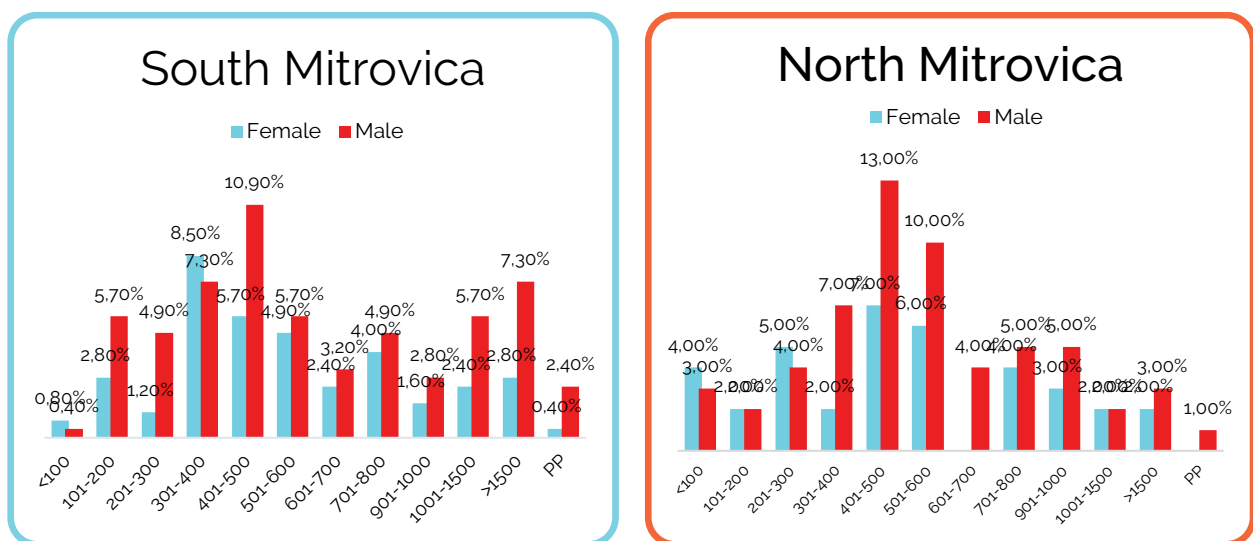


Figure 7 - Monthly household income

In general, it can be concluded that both municipalities do not have a high level of development, which is also reflected in a low level of welfare. Families with a monthly income of 401-500 Euros in both municipalities represent the most common category. In South Mitrovica, 16% live on this threshold, while in northern Mitrovica, 19%. The main concentration of families is from the category 201 to 500 Euros monthly income. Women from North Mitrovica have declared a higher income level, which is related to better well-being than women from South Mitrovica. 13% of women in the North live in families with incomes from 401 to 600 Euros, while 10.6% of women in South Mitrovica live on this threshold.

2. EMPLOYMENT AND INCOME

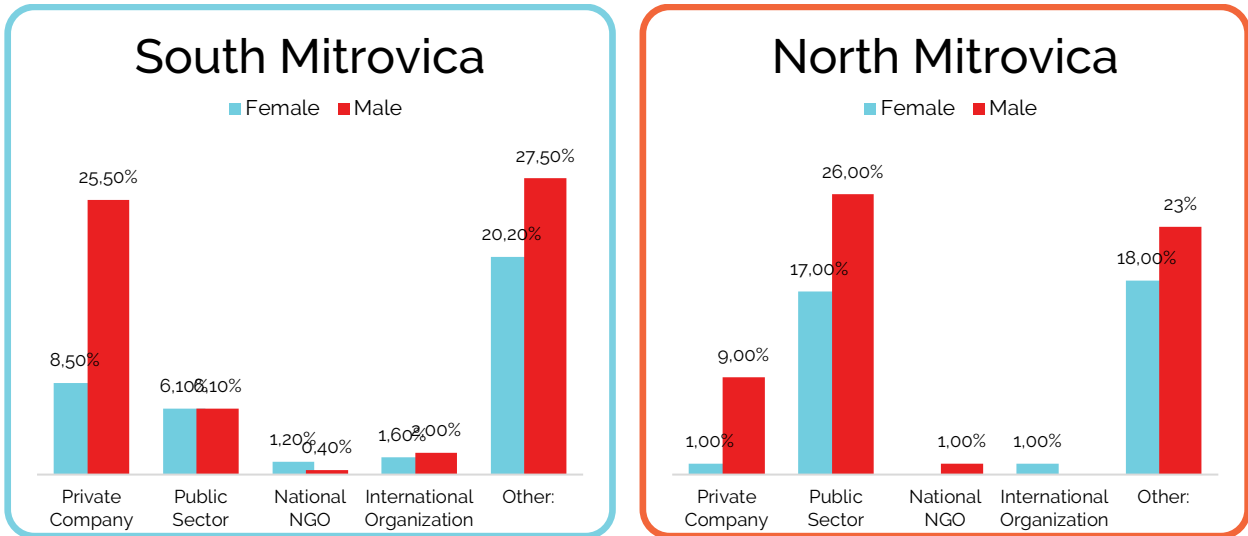


Figure 8 - If you are employed, where do you work?

A significant difference between the two municipalities is seen in the employment sector, where there is a vast difference between the sectors that provide jobs. In South Mitrovica, the primary sector is the private sector with 34%. In comparison, in the municipality of North Mitrovica, the public sector constitutes the primary employment sector with 43%, and in contrast to the rest, the private sector constitutes only 10%. This employment trend applies regardless of gender.

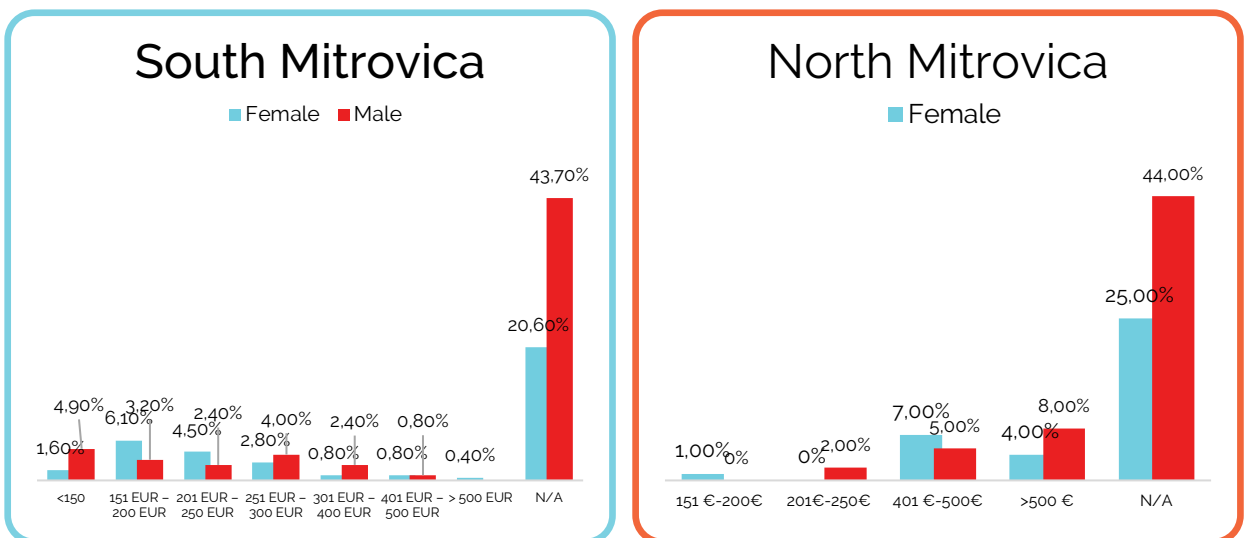


Figure 9 - The minimum wage for which they would work full time

When asked what minimum wage they would work for, respondents from both municipalities were reluctant to answer. From the comparison between the two

municipalities, it is clear that the respondents from North Mitrovica would work for higher salaries than those from South Mitrovica.

The vast majority of respondents, 9.3%, of respondents from South Mitrovica are willing to work for a salary of 151-200 Euros. While most of those who responded from North Mitrovica, 12% are willing to work for a compensation of 400 to 500 Euros.

At the gender level, women are willing to work for lower wages. This tendency is widely dominated in South Mitrovica. The same does not apply in North Mitrovica, where women dominate the main category of 400 to 500 Euros. So, women from North Mitrovica want to work for higher wages than women in South Mitrovica.

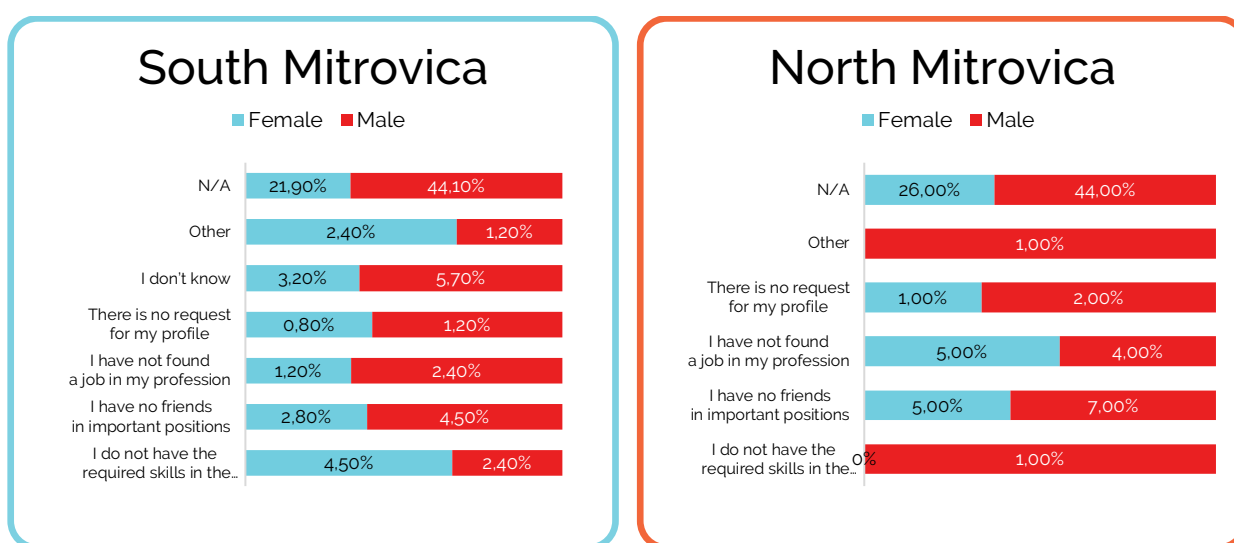


Figure 10 - Reasons why they didn't find a job

According to respondents from North Mitrovica, lack of connections is a crucial cause of unemployment. 12% of them believe that this is the cause of employment. This may be related to the fact that the public sector in this municipality is the leading employment generator. The second reason is that they have not found a job in their profession, as 9% of citizens think so.

For this reason, it may be due to the underdevelopment of the municipality and the lack of capacity to create jobs. A similar situation is in South Mitrovica. Citizens consider the lack of connections with people in positions as one of the leading causes of unemployment (7.3%).

However, with almost the same percentage (7%), respondents say they are unaware of the causes of unemployment (7% of them). So, according to them, the lack of connections

is one of the main reasons, but also the inability to give a specific reason why they have not found a job. A large percentage is unaware of why it is not within the labor market. However, a percentage almost the same as the previous one (6.9%) believe that they do not meet the market's requirements; this figure does not correspond to the level of education they possess.

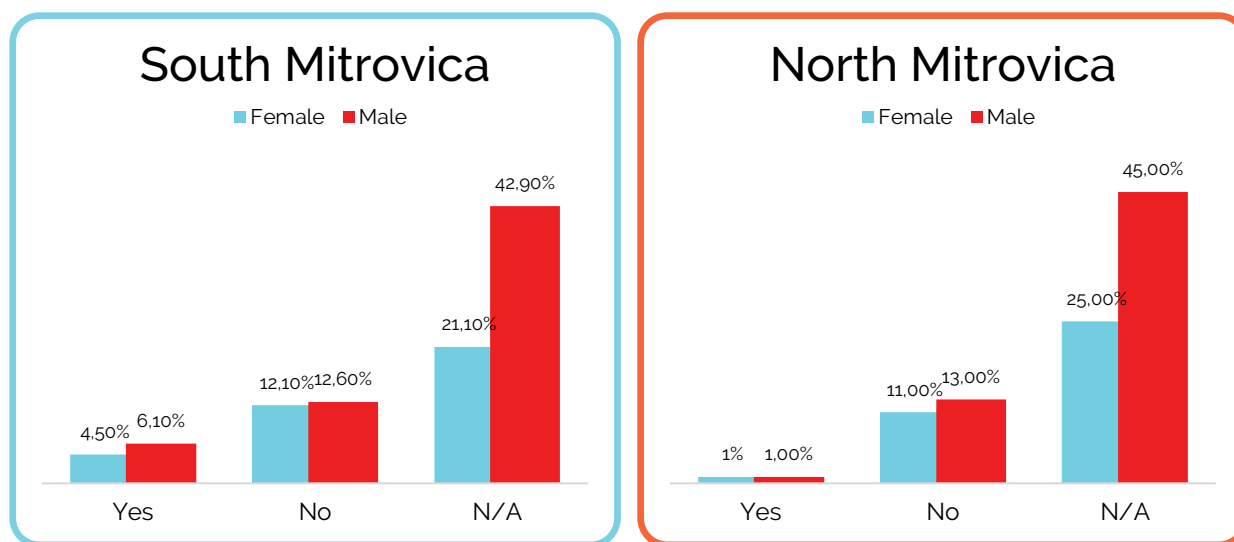


Figure 11 - Vocational training

Training also achieves one of the primary forms of gaining the skills needed for the market. Respondents were asked if they had attended training in vocational training centers. In both municipalities, the percentage of those who have been trained is very low, but the citizens from South Mitrovica have a higher interest in these training. Men have a higher interest than women, while in North Mitrovica, the interest is the same. In South Mitrovica, 6.1% of men claim to have attended QAP training, while 4.5% of women claim the same. This percentage in North Mitrovica does not exceed 1% in both genders.

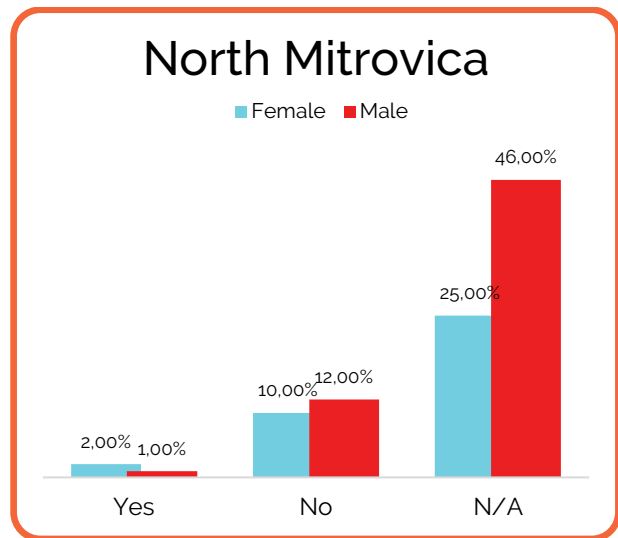
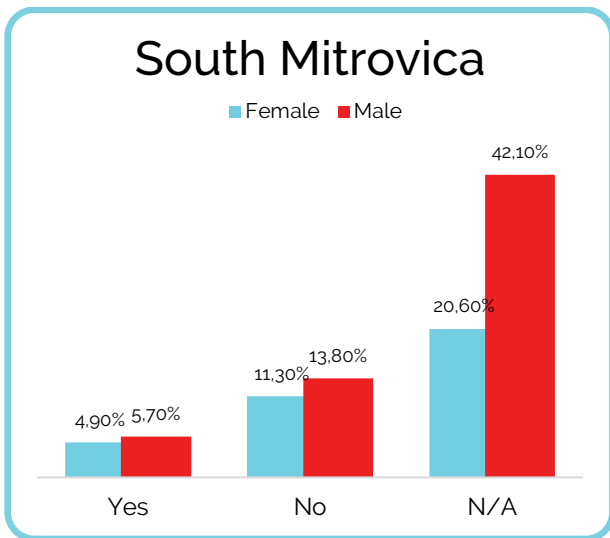


Figure 12 - Social Assistance

Taking into account the above-mentioned social factors on well-being, we have seen that in some aspects, North Mitrovica is better off, given the size of the family and the income. This is also noticed in the number of cases that require social assistance. In South Mitrovica, 10.6% of people receive Social Assistance, as opposed to North Mitrovica, where they receive 3%. An indicator here could be the benefit of Serbia's state schemes. Households, where men are heads of the households, are the biggest beneficiaries in both municipalities, as opposed to households where women are heads, unlike North Mitrovica, where women receive more social assistance.

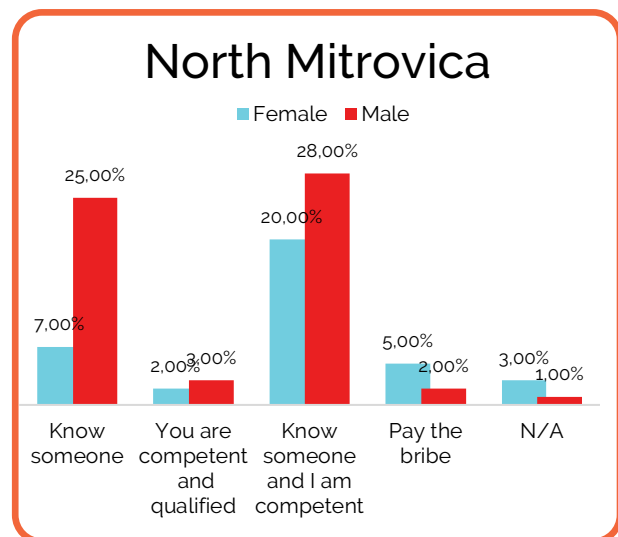
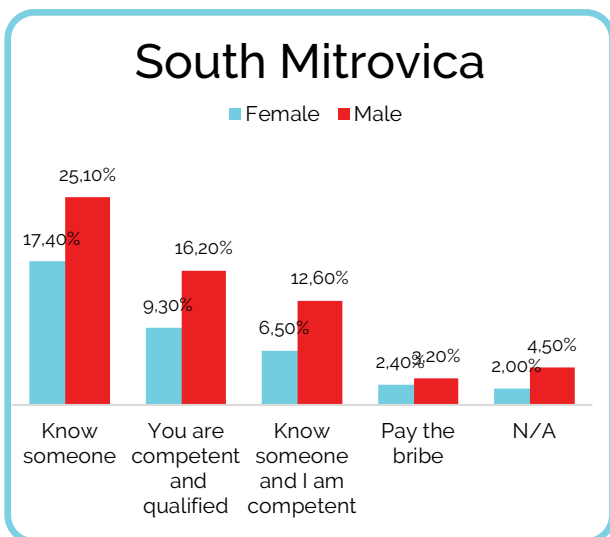


Figure 13 - Employment in the public sector

The way of employment is also one of the most critical issues addressed. A general opinion has been formed in both municipalities that connections are a crucial criterion for work.

The citizens of North Mitrovica think that to be employed, and you must have knowledge and competence to be used in the public sector (48% have such an opinion).

While in South Mitrovica, connections are considered the main element for employment (42.3% think so). Although, many citizens have the same opinion in North Mitrovica. 32% of them have the same opinion as the respondents from the northern part that connections are the only criterion of employment.

A significant percentage, 24.5%, in South Mitrovica, also think that being competent is the criterion for employment. In North Mitrovica, there is a higher percentage of those who believe that bribes should be paid 7%, compared to South Mitrovica with 5.6%. Men are generally more pessimistic about employment than women.

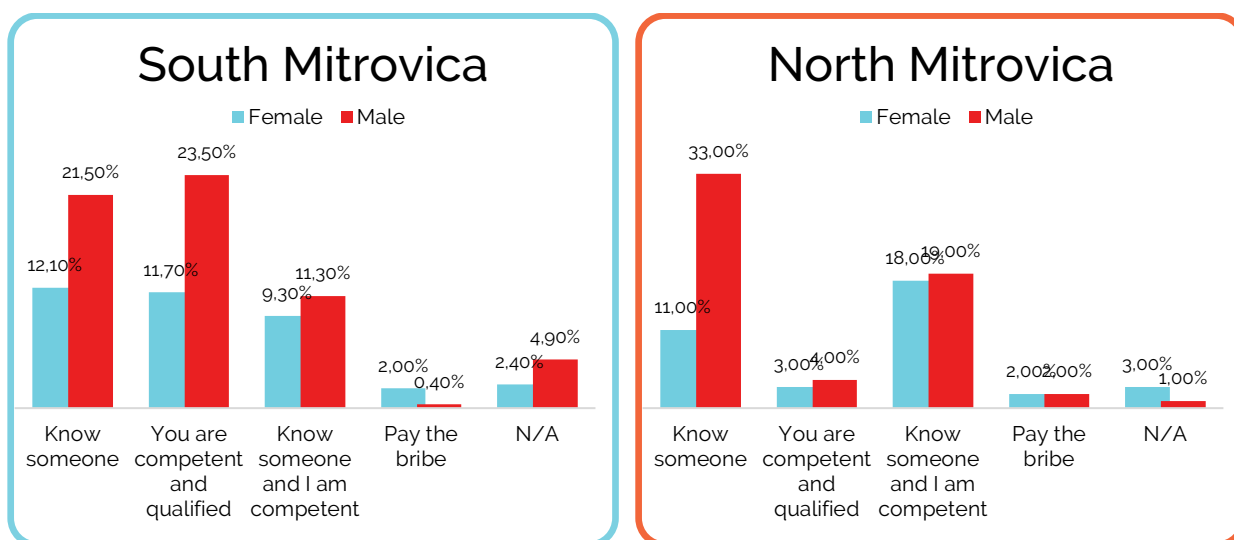


Figure 14 - Employment in the private sector

Above, we saw that the private sector is the second sector in North Mitrovica and the first sector to generate jobs in South Mitrovica. Therefore, there are two essential differences in the perceptions of citizens. About 44% of respondents from North Mitrovica think that employment in the private sector is done through people who know us and help us in the process. Against the respondents from South Mitrovica, who are more optimistic about this sector, where 35.2% think that the skills and competencies are enough to be employed in this sector.

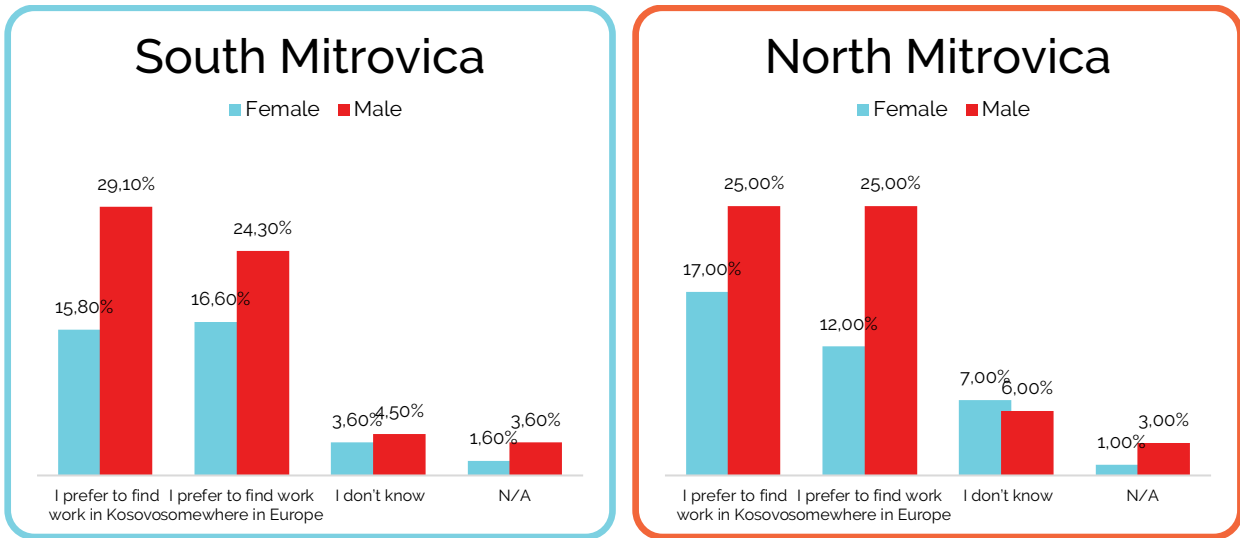


Figure 15 - Employment preferences in Kosovo or any country in Europe

The situation in South and North Mitrovica changes regarding future employment. Women in South Mitrovica tend to look for work in Europe more than men (16.6%), but the opposite is happening in North Mitrovica.

Whereas women in North Mitrovica prefer to find a job in Kosovo (17% of them). The opposite happens to be for men in both municipalities. Men in South Mitrovica have a higher tendency to seek a job in Kosovo than men in North Mitrovica who have a higher migration tendency. 25% want to find a job in Europe versus 12% of women.

The opposite of South Mitrovica is the determination for the future, as women are more insecure about their future.

3. BELIEFS AND ATTITUDES

Stability in the current job is also a critical issue, for which the respondents from both municipalities were asked. Regarding the possibility of being unemployed in the next 12 months, a large percentage of men from South Mitrovica (16.6%) said that it is not possible at all. This shows a high level of stability at work in a significant percentage of male respondents. Unlike men, women in the same municipality do not have the same stability. 18.2% indicated that the possibility of being unemployed in the next year is somewhat probable, and 5.3% very likely. Only 4% said it was not likely to lose their job in the following year. So, the difference between men and women who said that it is not at all possible to lose their job is 12.6%, which shows in the best way the security of stability in the workplace.

Meanwhile, unlike South Mitrovica, in North Mitrovica, the situation seems to be different. Employment sustainability for the following year is relatively high for both men and women. 27% of men and 21% of women believe they will not lose their job in the next 12 months. At the same time, the possibility of losing the job is believed by 13% of men respondents and 12% of women respondents.

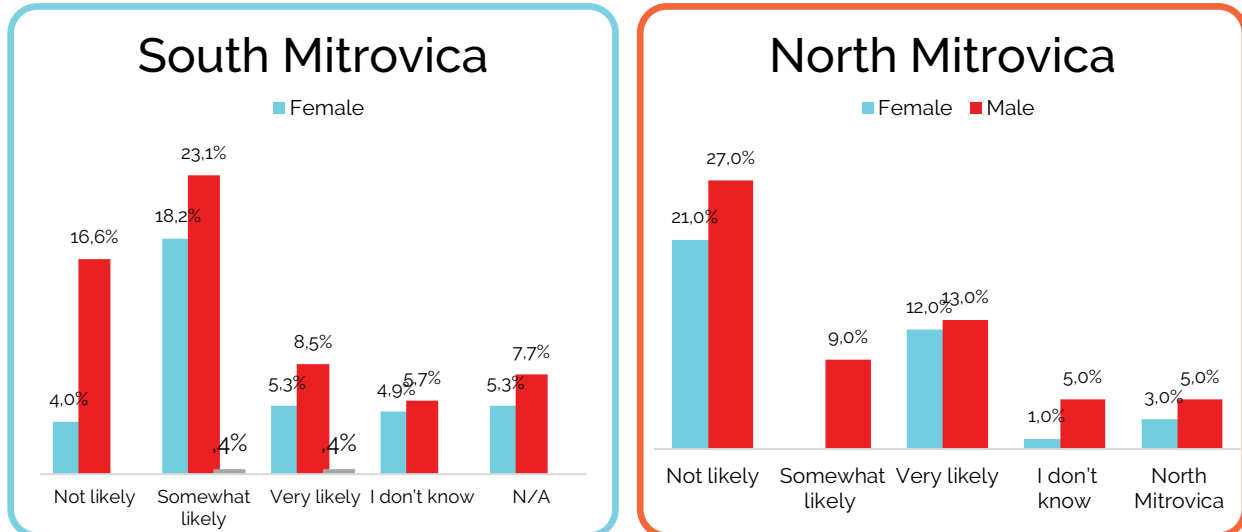


Figure 16 - How likely is it that in the next 12 months you will be unemployed and looking for a job for at least 4 weeks in a row?

Because Kosovo does not provide health insurance for employees, personal and family medical care weighs directly on the family budget and can often be neglected. About 26% and 17% of men participants in the survey from the municipalities of South and North

Mitrovica, respectively, indicate that they may not receive medical care in the next 12 months.

While 18% of women respondents from North Mitrovica say that it is not at all possible for them not to receive medical care and only 2.4% from South Mitrovica have the same attitude, this shows a discrepancy in attitudes towards women in both municipalities. Those in North Mitrovica say that it is not possible not to receive medical care, which aims to be the opposite of that in South Mitrovica.

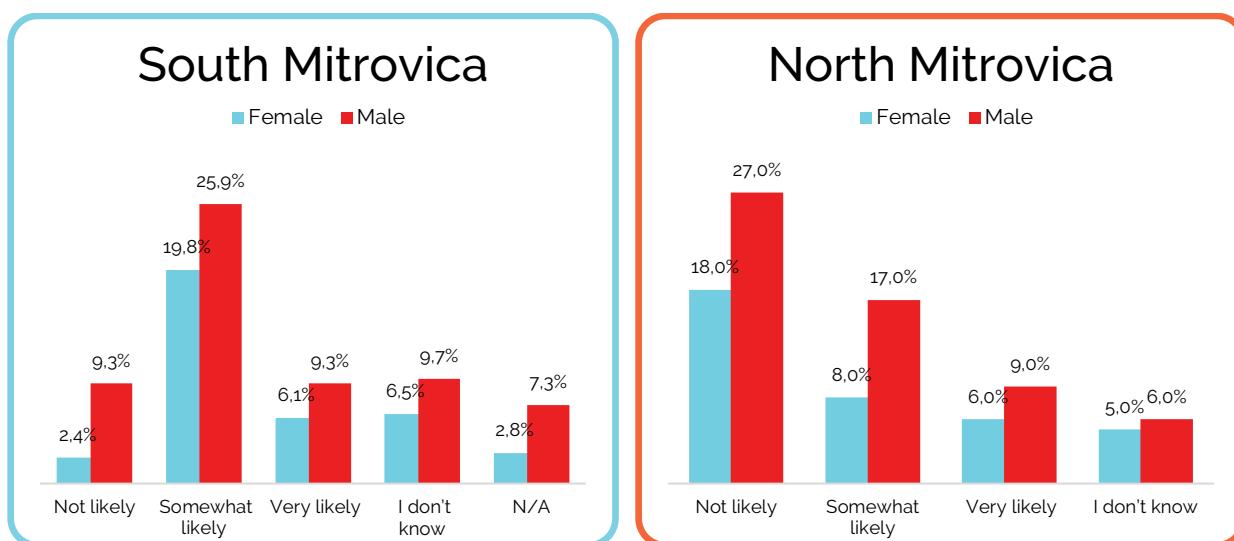


Figure 17 - How likely it is that you will not get the medical care you need if you will be ill over the next 12 months?

How the citizens of Mitrovica view the cost of pensions in Kosovo is another issue that was addressed in the survey. About 49% of respondents from South Mitrovica think that Kosovo will be able to increase pensions, which only 9% of respondents from North Mitrovica believe. 40% said that the current status of pensions is affordable for the Kosovo budget.

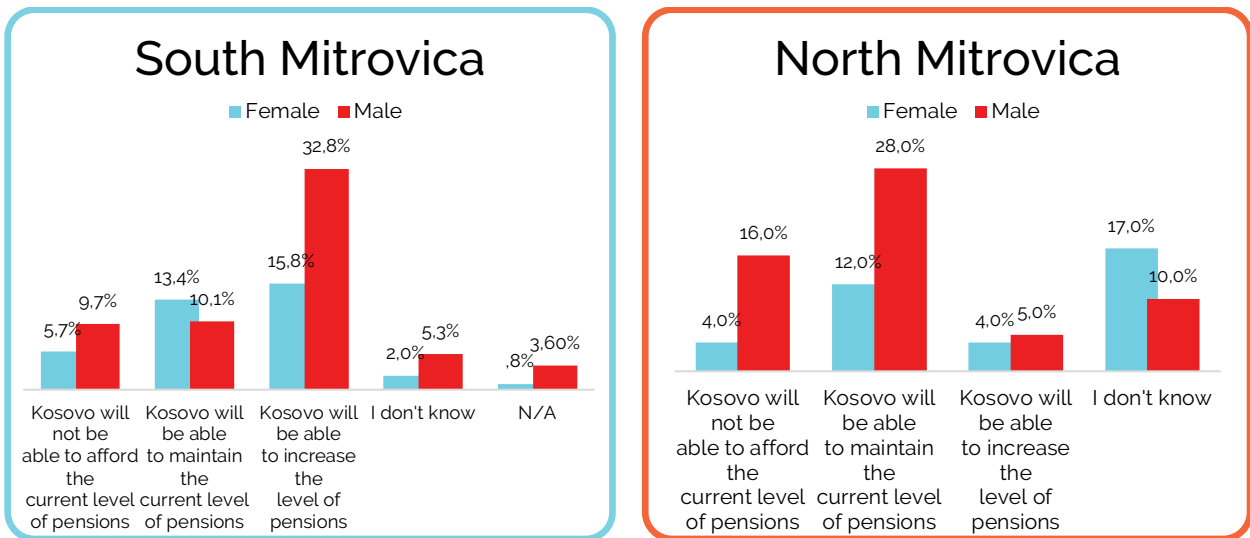


Figure 18 - Is the cost of pensions debated in Kosovo? In your opinion, which of the following statements is true?

Another critical issue addressed in this research is citizens' perception of the insufficiency of income to cover basic needs.

A large percentage of citizens from South Mitrovica (26.3%) estimate that for every 100 people, more than 50 people do not have enough income to cover basic needs. Contrary to what citizens in South Mitrovica believe, a significant percentage of citizens in North Mitrovica (23%) believe that only 5-9 people in 100 people do not have enough income to cover basic needs.

The women from both regions show a more positive perspective on this issue.

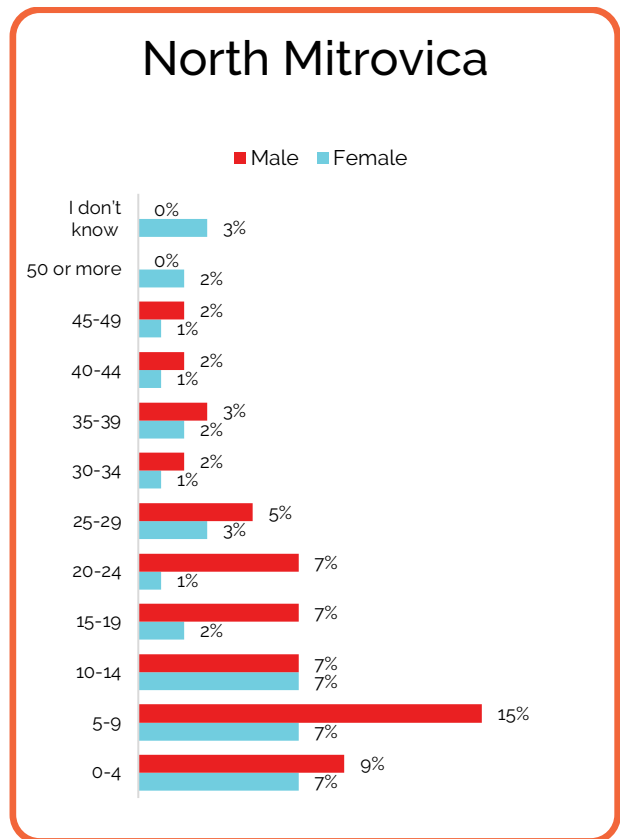
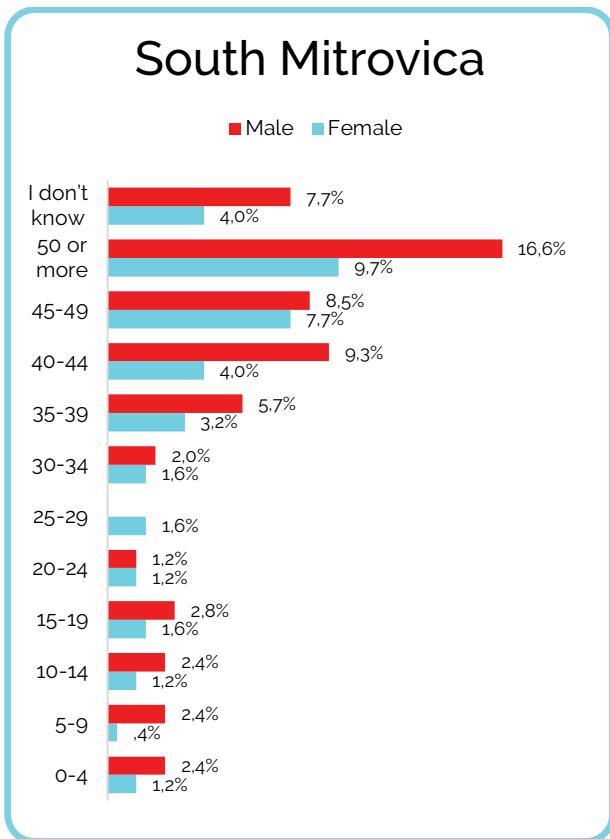


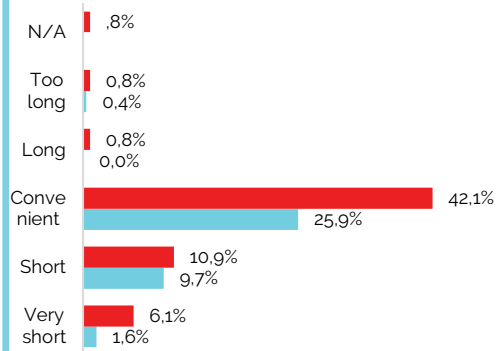
Figure 19 - For every 100 people of working age, how many of them, do you think do not have enough income to cover basic needs?

Maternity leave has particular importance and is one of the topics that require special attention, so it is addressed in this research.

However, regarding maternity leave, a discrepancy in attitudes is observed in the Southern and Northern municipalities. In South Mitrovica, 68% of respondents consider the length of maternity leaves appropriate. It is worth noting that 26% of the responses come from women respondents. But, such an opinion is not the same in North Mitrovica. There, 41% of respondents consider this break short, and a slight difference is observed between the perceptions of women and men respondents.

South Mitrovica

■ Male ■ Female



North Mitrovica

■ Male ■ Female

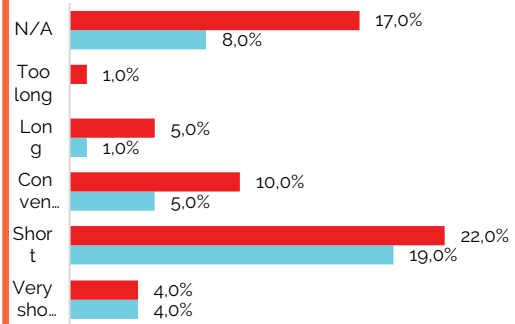


Figure 20 - In your opinion, maternity leave in Kosovo is?

4. PERCEPTIONS ABOUT THE STATE AND WELFARE

This research also addressed the perceptions of health services in public institutions provided by Kosovo institutions during the last 12 months and received by the citizens of South and North Mitrovica.

A significant imbalance is observed in the receipt of health services by men in South and North Mitrovica.

45.7% of male respondents from South Mitrovica stated that they had received health services, while 42% of male respondents from North Mitrovica denied that they had received health services.

In general, fewer women respondents have received health services in the last 12 months, 27.1% and 14%, respectively, for South and North Mitrovica.

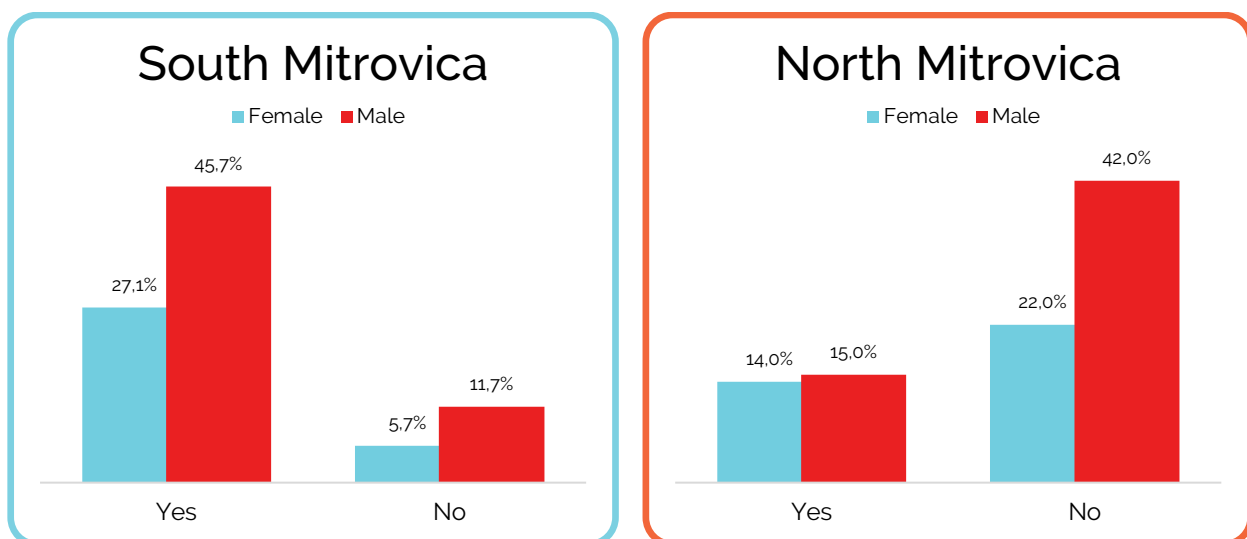


Figure 21 - Have you received any health services in public institutions during the last 12 months?

How satisfied are they with the efficiency of the public health services received? From the respondents, we see that 42% of men consider the services received somewhat and moderately efficient, while women have lower levels.

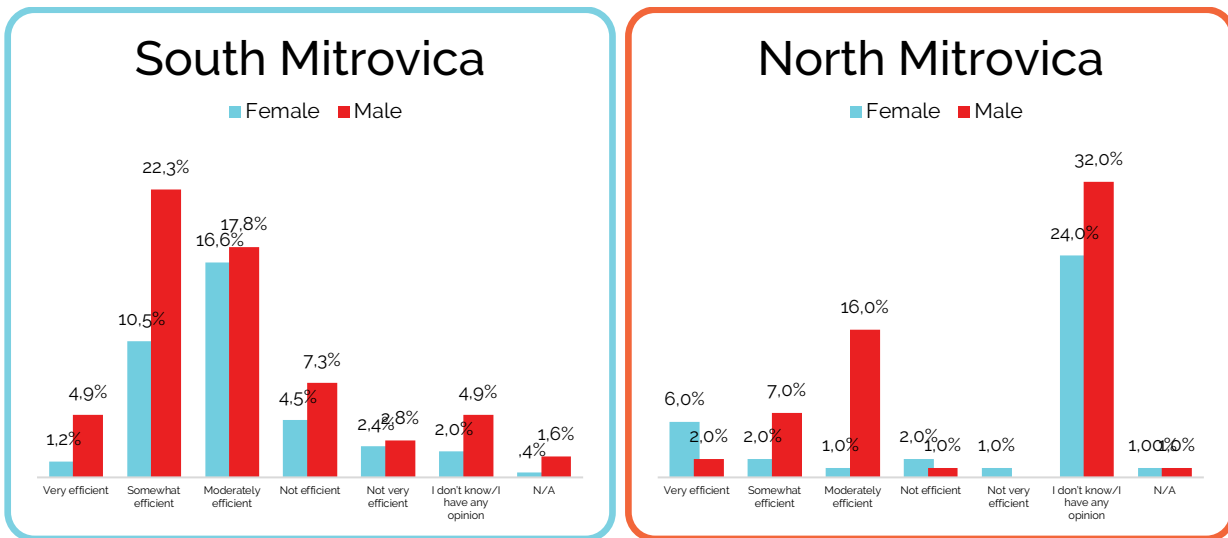


Figure 22 - How efficient do you think the public health service is in Kosovo?

South Mitrovica	I don't agree at all	I don't agree	Neutral	Partly agree	I completely agree
Most low-income people receive less assistance than they are legally entitled to	9.3%	2.8%	10.9%	11.3%	57.9%
Many people manage to get help and/or services that do not belong to them	9.3%	2.8%	9.7%	10.5%	60.7%
In Kosovo there are not enough financial means to help all those who really need it	9.7%	2.4%	9.7%	9.3%	62.3%

North Mitrovica	I don't agree at all	I don't agree	Neutral	Partly agree	I completely agree
Most low-income people receive less assistance than they are legally entitled to	2.0%	11.0%	6.0%	7.0%	63.0%
Many people manage to get help and/or services that do not belong to them	5.0%	10.0%	9.0%	6.0%	57.0%
In Kosovo there are not enough financial means to help all those who really need it	17.0%	13.0%	8.0%	7.0%	36.0%

Figure 23 - Perceptions of financial means

Given the socio-economic problems of citizens in Kosovo, respondents were asked about the sufficient amount of the monthly pension, which is enough to meet basic needs. 57% of respondents from South Mitrovica consider that 201-300 Euros are enough to meet their needs, while 30% and 25% of respondents from Northern Municipality consider the category 301-400 Euros and 401-500 Euros as a pension worthy of meeting the needs.

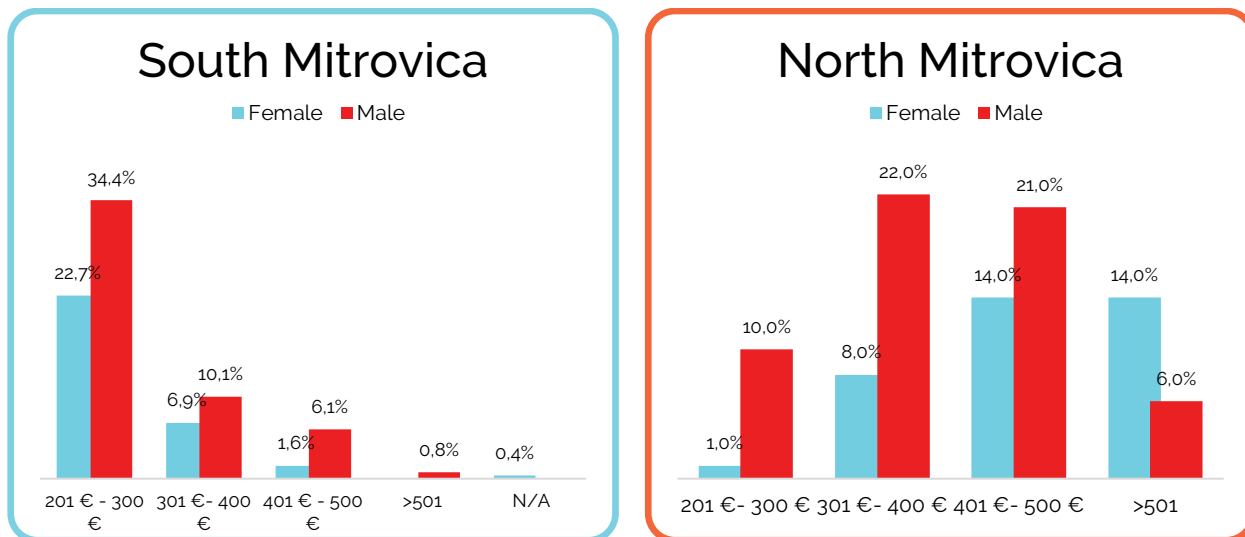


Figure 24 - In your opinion, how high should a monthly pension be to cover basic needs?

Many benefits and public services are paid for through the money collected from taxes. When asked if the government would run before the election to raise taxes and provide more public services, 48.6% of respondents from South Mitrovica supported this statement, as opposed to North Mitrovica, which was supported by only 31%. Respondents. Meanwhile, in the statement that if the government would be put before the election to reduce taxes but provide more minor public services, 26.3% of respondents from South Mitrovica and 17% from North Mitrovica supported it. It is worth noting that almost half of the respondents from North Mitrovica did not endorse any of the allegations.

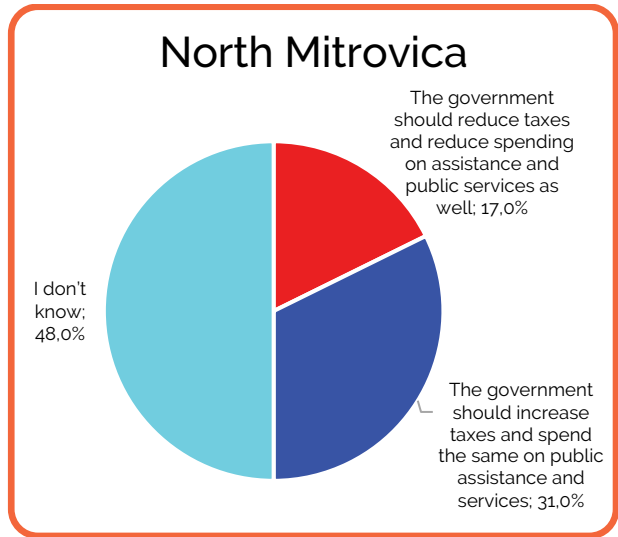
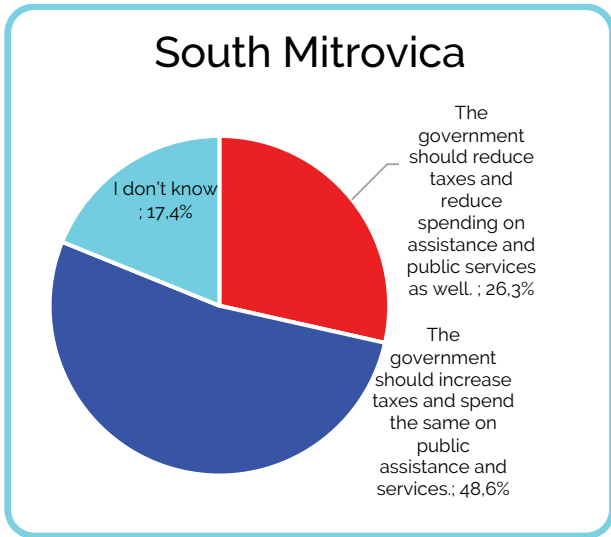


Figure 25 – Government and taxes

5. CONCLUSIONS AND RECOMMENDATIONS

The subject of this report, in the first place, highlights the differences, which in some cases are big ones, and characterizes the two municipalities of Mitrovica as only two of the 38 total municipalities of Kosovo. Despite the physical closeness, the surveyed citizens show different views, perceptions, and attitudes compared to their neighbors from the other municipality.

In the context of social policies, the Mitrovica region is a unique case study. Over the past two decades, the entire economy of the area that once was associated with the metallurgy industry and its services has been transformed on both sides of the Ibar river to obtain utterly different development from each other, producing this way different social realities. A similar story is also in other parts of the country, especially along the borders of Albanian-majority and Serb-majority municipalities.

As the primary aim of social policies and other protective measures is for the most vulnerable groups in society, other specifics in all regions of the country should also be taken into account to have inclusive policies and address the needs and priorities of the citizens who intend to help.

Another goal of social policies is also to increase social cohesion and reduce social inequalities, so they (social policies) should serve to be put in the function of the integration of some citizens of Kosovo of Serbian ethnicity, who still refuse to accept Kosovo as their state. Vulnerable groups, especially in Serb-majority communities, are even more susceptible than the same groups living in Albanian-majority areas, as they also weigh in isolation within the country.

In the local context, based on the Law on Local Self-Government, municipalities have the competence to advance social policies for their citizens beyond the minimum that is guaranteed by law for all citizens of the country. They also have higher competencies in local economic development and areas related to employment and welfare. Municipalities should proactively identify precise needs through accurate measurements and try to address them through their policies and development programs.

Currently, the two municipalities do not synchronize any aspects of operation and planning and operate entirely separately. Thus, a lot of work is duplicated, each municipality is non-harmonized and interconnected with the rest of the city, and the priorities and expectations of citizens differ on both sides of the river. The current study

highlights the diversity within small communities across the country. It is a reminder to decision-makers and policymakers that their decisions must be informed of the needs of citizens, both from the majority and minority communities, as only in this way will they serve the purposes for which they were created.

ANNEX 1: GENERAL STATISTICAL REPORT:

South Mitrovica

SOUTH MITROVICA		
MUNICIPALITY OF ORIGIN:		%
Bajgora		3.2%
Deçan		0.8%
Drenas		0.4%
Ferizaj		1.2%
Gjilan		0.4%
Kamenica		0.4%
Kçiq i Madh		6.1%
Kçiq i Vogël		2.8%
Klina		0.4%
Malisheva		0.8%
Mitrovica		46.6%
Peja		1.2%
Prishtina		0.8%
Prizren		0.8%
Shipol		7.7%
Shupkovic		3.6%
Skenderaj		3.2%
Stanterg		2.0%
Vaganica		5.3%
Vushtrri		3.2%
Zhabar i Poshtem		8.9%
TOTAL		100%

A4. MUNICIPALITY OF RESIDENCE:				
	Gender			Total
	Female	Male	I prefer not to answer	
SOUTH MITROVICA	36.8%	61.5%	0.8%	99.2%
Vushtrri	0.8%	0.0%	0.0%	0.8%
Total	37.7%	61.5%	0.8%	100%

A9B. HAVE YOU COMPLETED ANY PROFESSIONAL QUALIFICATION/CERTIFICATION					
YES, BY PUBLIC PROVIDER (VTC)					
SOUTH MITROVICA		Gender			Total
		Female	Male	I prefer not to answer	
Yes, by public provider (VTC)	Yes	5.3%	11.7%	0.0%	17.0%
	No	32.0%	47.8%	0.8%	80.6%
	N/A	0.4%	2.0%	0.0%	2.4%
Total		37.7%	61.5%	0.8%	100.0%

YES, FROM PRIVATE PROVIDERS / NGOS (FOR A FEE)					
SOUTH MITROVICA		Gender			Total
		Female	Male	I prefer not to answer	
Yes, from private providers / NGOs (for a fee)	Yes	6.1%	7.7%	0.0%	13.8%
	No	31.2%	51.8%	0.8%	83.8%
	N/A	0.4%	2.0%	0.0%	2.4%
Total		37.7%	61.5%	0.8%	100.0%

YES, FROM PRIVATE PROVIDER / NGO (FREE OF CHARGE)					
SOUTH MITROVICA		Gender			Total
		Female	Male	I prefer not to answer	
Yes, from private provider / NGO (free of charge)	Yes	12.6%	11.3%	0.0%	23.9%
	No	24.7%	48.2%	0.8%	73.7%
	N/A	0.4%	2.0%	0.0%	2.4%
Total		37.7%	61.5%	0.8%	100.0%

NO, I HAVE NOT ATTENDED ANY QUALIFICATION / CERTIFICATION PROGRAM *					
SOUTH MITROVICA		Gender			Total
		Female	Male	I prefer not to answer	
No, I have not attended any qualification / certification program	Yes	19.4%	35.6%	0.8%	55.9%
	No	17.8%	23.9%	0.0%	41.7%
	N/A	0.4%	1.6%	0.0%	2.0%
Total		37.7%	61.5%	0.8%	100.0%

A10.WHAT IS YOUR CURRENT EMPLOYMENT STATUS?					
SOUTH MITROVICA		Gender			Total
		Female	Male	I prefer not to answer	
	Unemployed - long-term	14.6%	12.6%	0.0%	27.1%
	Unemployed - short-term	1.2%	2.4%	0.0%	3.6%
	Self-employed	2.4%	9.3%	0.0%	11.7%
	Seasonal work	0.8%	1.6%	0.8%	3.2%
	Employed - temporarily	4.9%	6.1%	0.0%	10.9%
	Employed - long-term	8.1%	19.8%	0.0%	27.9%
	Employed - part-time	0.4%	0.8%	0.0%	1.2%
	Student	2.0%	4.0%	0.0%	6.1%
	Retired	2.8%	4.0%	0.0%	6.9%
	N/A	0.4%	0.8%	0.0%	1.2%
Total		37.7%	61.5%	0.8%	100.0%

A12. (IF YOU ARE EMPLOYED) HOW LONG HAVE YOU BEEN EMPLOYED IN YOUR CURRENT JOB?					
SOUTH MITROVICA		Gender			Total
		Female	Male	I prefer not to answer	
	Less than 6 months	2.0%	4.0%	0.4%	6.5%
	6 months - 1 year	3.2%	4.0%		7.3%
	1 year - 2 years	3.2%	3.2%	0.4%	6.9%
	2 years - 5 years	2.4%	5.7%		8.1%
	More than 5 years	6.9%	17.8%		24.7%
	N / A	19.8%	26.7%		46.6%
Total		37.7%	61.5%	0.8%	100.0%

A13.(IF YOU ARE EMPLOYED) HOW DID YOU FIND THE JOB?					
SOUTH MITROVICA		Gender			Total
		Female	Male	I prefer not to answer	
	Through the public employment office (MLSW)	4.0%	2.8%		6.9%
	Through the public employment office (mediated by a donor project)	1.6%			1.6%
	Through a private employment agency	1.2%	2.0%		3.2%
	Through direct application to the employer	4.5%	10.9%		15.4%
	Through friends	2.4%	8.1%		10.5%
	By placing / reacting to newspaper advertisements	2.4%	2.8%	0.4%	5.7%
	Through interviewing		1.6%		1.6%
	Other	0.8%	3.6%		4.5%
	N/A	20.6%	29.6%	0.4%	50.4%
Total		37.7%	61.5%	0.8%	100.0%

A.14. IF YOU ARE EMPLOYED, DO YOU HAVE A REGULAR CONTRACT (YOU ARE PAID PENSION CONTRIBUTIONS)?					
SOUTH MITROVICA		Gender			Total
		Female	Male	I prefer not to answer	
	I am employed on a regular contract and my contributions are paid	13.8%	18.2%		32.0%
	I am employed on a contract basis, but I accept the salary partially in cash	1.2%	4.9%		6.1%
	I am employed on a contract basis, but I accept the salary in full in cash		2.4%		2.4%
	I am employed without a contract	1.2%	6.5%	0.4%	8.1%
	N / A	21.5%	29.5%	0.4%	51.4%
Total		37.7%	61.5%	0.8%	100.0%

A15. (IF YOU ARE NOT EMPLOYED) HOW LONG HAVE YOU BEEN UNEMPLOYED?

SOUTH MITROVICA		Gender			Total
		Female	Male	I prefer not to answer	
	Less than 6 months	1.6%	1.6%		3.2%
	6 months - 1 year	1.2%	3.2%		4.5%
	1 year - 2 years	0.4%	0.8%		1.2%
	2 years - 5 years	0.8%	0.8%		1.6%
	More than 5 years	12.6%	10.5%		23.1%
	N/A	21.1%	44.5%	0.8%	66.4%
Total		37.7%	61.5%	0.8%	100.0%

A.17 (IF YOU ARE NOT EMPLOYED) IN HOW MANY COUNTRIES HAVE YOU APPLIED FOR A JOB DURING THE LAST 12 MONTHS?

SOUTH MITROVICA		Gender			Total
		Female	Male	I prefer not to answer	
	No position / job	7.7%	8.5%		16.2%
	1- 5 positions / jobs	6.5%	4.5%		10.9%
	6 - 10 positions / jobs	1.2%	1.6%		2.8%
	11 - 20 positions / jobs		1.2%		1.2%
	More than 20 positions / jobs	0.8%	2.4%		3.2%
	N/A	21.5%	43.3%	0.8%	65.6%
Total		37.7%	61.5%	0.8%	100.0%

A.18 (IF YOU ARE NOT EMPLOYED) WHAT JOB WOULD YOU LIKE TO HAVE / DO?

SOUTH MITROVICA		Gender			Total
		Female	Male	I prefer not to answer	
	Self-employed (personal business)	8.1%	10.1%		18.2%
	Employed full time	3.6%	6.5%		10.1%
	Employed on a part-time basis	2.4%	1.6%		4.0%
	Short-term employee	0.4%	0.4%		0.8%
	Other	0.4%			0.4%
	N/A	22.7%	42.9%	0.8%	66.4%
Total		37.7%	61.5%	0.8%	100.0%

A.19 (IF YOU ARE NOT EMPLOYED) ARE YOU REGISTERED AT THE EMPLOYMENT OFFICES?				
SOUTH MITROVICA	Gender			Total
	Female	Male	I prefer not to answer	
Yes	6.1%	9.7%		15.8%
No	6.5%	4.9%		11.3%
I haven't heard about it	4.0%	3.6%		7.7%
N/A	21.1%	43.3%	0.8%	65.2%
Total	37.7%	61.5%	0.8%	100.0%

A23.1. IN THE LAST 12 MONTHS HAVE YOU DONE THE FOLLOWING ACTIONS? I VISITED THE EMPLOYMENT CENTER				
SOUTH MITROVICA	Gender			Total
	Female	Male	I prefer not to answer	
Yes	5.7%	7.7%		13.4%
No	10.9%	10.9%		21.9%
N/A	21.1%	42.9%	0.8%	64.8%
Total	37.7%	61.5%	0.8%	100.0%

A23.2.I HAVE CONTACTED PRIVATE EMPLOYMENT AGENCIES				
SOUTH MITROVICA	Gender			Total
	Female	Male	I prefer not to answer	
Yes	5.3%	6.1%		11.3%
No	11.3%	12.6%		23.9%
N/A	21.1%	42.9%	0.8%	64.8%
Total	37.7%	61.5%	0.8%	100.0%

A23.3. I APPLIED DIRECTLY TO THE EMPLOYER				
SOUTH MITROVICA	Gender			Total
	Female	Male	I prefer not to answer	
Yes	7.7%	8.5%		16.2%
No	8.9%	10.1%		19.0%
N/A	21.1%	42.9%	0.8%	64.8%
Total	37.7%	61.5%	0.8%	100.0%

A23.4. I LOOKED FROM FRIENDS, RELATIVES, UNIONS				
SOUTH MITROVICA	Gender			Total
	Female	Male	I prefer not to answer	
Yes	6.9%	9.7%		16.6%
No	9.7%	8.9%		18.6%
N/A	21.1%	42.9%	0.8%	64.8%
Total	37.7%	61.5%	0.8%	100.0%

A23.5 I HAVE RESPONDED TO NEWSLETTERS IN NEWSPAPERS				
SOUTH MITROVICA	Gender			Total
	Female	Male	I prefer not to answer	
Yes	5.3%	5.7%		10.9%
No	11.3%	13.0%		24.3%
N/A	21.1%	42.9%	0.8%	64.8%
Total	37.7%	61.5%	0.8%	100.0%

A24A.(IF YOU ARE NOT EMPLOYED) IF YOU COULD FIND A JOB, COULD YOU START IMMEDIATELY / QUICKLY?					
SOUTH MITROVICA		Gender			Total
		Female	Male	I prefer not to answer	
Yes		14.6%	15.4%		30.0%
No		2.0%	2.4%		4.5%
N/A		21.1%	43.7%	0.8%	65.6%
Total		37.7%	61.5%	0.8%	100.0%

A24A.1 (IF YOU ARE NOT EMPLOYED) IF YOU COULD FIND A JOB, COULD YOU START IMMEDIATELY / QUICKLY?					
IF NO, WHY?					
SOUTH MITROVICA		Gender			Total
		Female	Male	I prefer not to answer	
I have to finish school / training		0.8%	1.6%		2.4%
Due to personal / family responsibilities		1.2%	0.4%		1.6%
Illness or disability			0.8%		0.8%
N/A		35.6%	58.7%	0.8%	95.1%
Total		37.7%	61.5%	0.8%	100.0%

B1.1 FOOD AND CONSUMABLES (HYGIENE, HIGH SCHOOL, HOUSEHOLD)			
NORTH MITROVICA		N	%
	0	1	1.0
	20	1	1.0
	30	17	17.0
	40	30	30.0
	50	32	32.0
	60	13	13.0
	70	5	5.0
	80	1	1.0
Total		100	100.0

B1.2 PUBLIC SERVICES			
SOUTH MITROVICA		N	%
	0	14	2,6
	2	4	0,7
	5	13	2,4
	8	3	0,6
	10	99	18,3
	15	22	4,1
	20	69	12,7
	25	2	0,4
	30	19	3,5
	70	1	0,2
Total		246	100.0

B1.3 CLOTHING AND OTHER PERSONAL ITEMS			
SOUTH MITROVICA		N	%
	0	42	7.7
	1	2	.4
	2	6	1.1

	5	47	8.7
	10	85	15.7
	12	1	.2
	15	7	1.3
	20	49	9.0
	25	3	.6
	30	4	.7
	40	1	.2
Total		247	100.0

B1.4 CAPITAL PURCHASES AND / OR SAVINGS (CARS, REAL ESTATE)

SOUTH MITROVICA			
		N	%
	0	130	24.0
	1	3	.6
	2	4	.7
	5	32	5.9
	10	56	10.3
	20	20	3.7
	25	1	.2
	30	1	.2
Total		247	100.0

B1.5 RECREATION AND TRAVEL

SOUTH MITROVICA			
		N	%
	0	72	13.3
	1	1	.2
	2	5	.9
	4	2	.4
	5	45	8.3
	10	90	16.6
	15	5	.9
	20	25	4.6
	30	1	.2
Total		246	100.0

B2 PLEASE LIST THE PLACES YOU HAVE VISITED DURING THE LAST THREE YEARS (MORE THAN ONE ANSWER)

SOUTH MITROVICA		
	N	%
Albania	211	38.9%
North Macedonia	49	9.0%
Serbia	18	3.3%
Montenegro	58	10.7%
Turkey	31	5.7%
Croatia	8	1.5%
Bulgarian	4	0.7%
European countries of the Schengen area	20	3.7%
European countries outside the Schengen area	2	0.4%
USA and Canada	1	0.2%
Total	402	100%

B3.1 EAT AT RESTAURANTS OR ELSEWHERE		
SOUTH MITROVICA	N	%
Never	44	8.1
Few times a year	90	16.6
Few times a month	89	16.4
Few times a week	19	3.5
Everyday	5	.9
Total	247	100.0

B3.2 GO OUT IN THE EVENING FOR FUN IN CAFES AND BARS		
SOUTH MITROVICA	N	%
Never	40	7.4
Few times a year	72	13.3
Few times a month	82	15.1
Few times a week	40	7.4
Everyday	12	2.2
I don't know/ref	1	.2
Total	247	100.0

B3.3 GO TO THE MOVIES		
SOUTH MITROVICA	N	%
Never	126	23.2
Few times a year	92	17.0
Few times a month	23	4.2
Few times a week	2	.4
Everyday	1	.2
I don't know/ref	1	.2
N/A	2	.4
Total	247	100.0

B3.4 GO TO THE THEATER		
SOUTH MITROVICA	N	%
Never	142	26.2
Few times a year	83	15.3
Few times a month	16	3.0
Few times a week	2	.4
Everyday	1	.2
I don't know/ref	1	.2
N/A	2	.4
Total	247	100.0

B3.5 GO TO THE GYM		
SOUTH MITROVICA	N	%
Never	121	22.3
Few times a year	83	15.3
Few times a month	21	3.9
Few times a week	8	1.5
Everyday	11	2.0
I don't know/ref	2	.4
N/A	1	.2
Total	247	100.0

B3.6 CONCERT OR EXHIBITON		
SOUTH MITROVICA	N	%
Never	147	27.1
Few times a year	79	14.6
Few times a month	14	2.6
Few times a week	2	.4
N/A	5	.9
Total	247	100.0

B3.7 SPORTING EVENTS		
SOUTH MITROVICA	N	%
Never	118	21.8
Few times a year	96	17.7
Few times a month	23	4.2
Few times a week	2	.4
Everyday	2	.4
I don't know/ref	1	.2
N/A	5	.9
Total	247	100.0

B3.8 TRAVEL ABROAD		
SOUTH MITROVICA	N	%
Never	62	11.4
Few times a year	149	27.5
Few times a month	20	3.7
Few times a week	2	.4
Everyday	2	.4
I don't know/ref	3	.6
N/A	9	1.7
Total	247	100.0

B3.9 BUY A GIFT FOR YOURSELF OR RELATIVES		
SOUTH MITROVICA	N	%
Never	46	8.5
Few times a year	143	26.4
Few times a month	39	7.2
Few times a week	5	.9
Everyday	2	.4
I don't know/ref	3	.6
N/A	9	1.7
Total	247	100.0

B3.10 GO ON VACATION		
SOUTH MITROVICA	N	%
Never	42	7.7
Few times a year	172	31.7
Few times a month	16	3.0
Few times a week	4	.7
Everyday	2	.4
I don't know/ref	1	.2
N/A	10	1.9
Total	247	100.0

B3.11 PERFORM MEDICAL TEST WITH OR WITHOUT TRIGGER			
SOUTH MITROVICA		N	%
	Never	41	7.6
	Few times a year	157	29.0
	Few times a month	23	4.2
	Few times a week	6	1.1
	Everyday	4	.7
	I don't know/ref	8	1.5
	N/A	8	1.5
	Total	247	100.0

B4 HOW LIKELY IS IT THAT IN THE NEXT 12 MONTHS YOU WILL BE UNEMPLOYED AND LOOKING FOR WORK FOR AT LEAST 4 CONSECUTIVE WEEKS?					
SOUTH MITROVICA		Gender			Total
		Female	Male	I prefer not to answer	
	Not likely	4.0%	16.6%		20.6%
	Somewhat likely	18.2%	23.1%	0.4%	41.7%
	Very likely	5.3%	8.5%	0.4%	14.2%
	I don't know	4.9%	5.7%		10.5%
	N/A	5.3%	7.7%		13.0%
	Total	37.7%	61.5%	0.8%	100.0%

B5 HOW LIKELY IS IT THAT IN THE NEXT 12 MONTHS YOU WILL HAVE TO CUT BACK ON PAID WORK TO CARE FOR OTHER FAMILY MEMBERS?					
SOUTH MITROVICA		Gender			Total
		Female	Male	I prefer not to answer	
	Not likely	8.1%	19.0%		27.1%
	Somewhat likely	12.1%	16.6%		28.7%
	Very likely	2.8%	7.3%	0.4%	10.5%
	I don't know	7.7%	8.9%		16.6%
	N/A	6.9%	9.7%	0.4%	17.0%
	Total	37.7%	61.5%	0.8%	100.0%

B6 HOW LIKELY IS IT THAT DURING THE NEXT 12 MONTHS THERE WILL BE PERIODS WHEN YOU WILL NOT HAVE ENOUGH INCOME TO COVER YOUR FAMILY'S BASIC NEEDS?					
SOUTH MITROVICA		Gender			Total
		Female	Male	I prefer not to answer	
	Not likely	5.7%	14.6%	0.4%	20.6%
	Somewhat likely	17.4%	23.5%		40.9%
	Very likely	6.5%	9.7%	0.4%	16.6%
	I don't know	4.9%	6.1%		10.9%
	N/A	3.2%	7.7%		10.9%
	Total	37.7%	61.5%	0.8%	100.0%

B7 HOW LIKELY IS IT THAT YOU WILL NOT GET THE MEDICAL CARE YOU WILL NEED IF YOU BECOME ILL FOR THE NEXT 12 MONTHS?					
SOUTH MITROVICA		Gender			Total
		Female	Male	I prefer not to answer	
	Not likely	2.4%	9.3%	0.4%	12.1%
	Somewhat likely	19.8%	25.9%		45.7%
	Very likely	6.1%	9.3%	0.4%	15.8%
	I don't know	6.5%	9.7%		16.2%
	N/A	2.8%	7.3%		10.1%
Total		37.7%	61.5%	0.8%	100.0%

B8 DO YOU THINK THAT SOCIAL ASSISTANCE IN KOSOVO ENDS UP IN THE FAMILIES THAT NEED IT THE MOST?					
SOUTH MITROVICA		Gender			Total
		Female	Male	I prefer not to answer	
	Not at all	3.2%	6.9%	0.4%	10.5%
	Don't agree	13.4%	27.1%		40.5%
	Neutral	8.9%	13.0%		21.9%
	Agree	8.9%	8.1%		17.0%
	Very much agree	2.8%	1.6%		4.5%
	I don't know	0.4%	4.5%	0.4%	5.3%
	N/A		0.4%		0.4%
Total		37.7%	61.5%	0.8%	100.0%

B9. RECENTLY, THERE HAS BEEN A LOT OF DEBATE ABOUT THE COST THAT THE STATE INCURS FOR THE PUBLIC MEDICAL SERVICE IN KOSOVO. WHICH OF THE FOLLOWING STATEMENTS IS TRUE IN YOUR OPINION? IN THE NEAR FUTURE:					
SOUTH MITROVICA		Gender			Total
		Female	Male	I prefer not to answer	
	Kosovo will not be able to afford the cost of the current level of public medical services	3.6%	7.3%		10.9%
	Kosovo will be able to afford the cost of the current level of public medical services but not improve it	18.6%	18.6%	0.4%	37.7%
	Kosovo will be able to improve the level of public medical service	14.6%	29.6%		44.1%
	I don't know	0.8%	6.1%	0.4%	7.3%
Total		37.7%	61.5%	0.8%	100.0%

B10 THE COST OF PENSIONS IN KOSOVO IS ALSO DEBATED. WHICH OF THE FOLLOWING STATEMENTS IS TRUE IN YOUR OPINION? IN THE NEAR FUTURE:

SOUTH MITROVICA		Gender			Total
		Female	Male	I prefer not to answer	
	Kosovo will not be able to afford the current level of pensions	5.7%	9.7%	0.4%	15.8%
	Kosovo will be able to maintain the current level of pensions	13.4%	10.1%		23.5%
	Kosovo will be able to increase the level of pensions	15.8%	32.8%		48.6%
	I don't know	2.8%	8.9%	0.4%	12.1%
Total		37.7%	61.5%	0.8%	100.0%

B11 FOR EVERY 100 PEOPLE OF WORKING AGE IN KOSOVO, HOW MANY DO YOU THINK ARE UNEMPLOYED?

SOUTH MITROVICA		Gender			Total
		Female	Male	I prefer not to answer	
	0-4		0.4%		0.4%
	5-9		0.8%		0.8%
	10-14		0.8%		0.8%
	15-19	0.8%	1.2%		2.0%
	20-24	1.6%	2.0%		3.6%
	25-29	0.4%	2.0%		2.4%
	30-34	1.6%	2.0%		3.6%
	35-39	1.2%	6.1%		7.3%
	40-44	5.3%	4.0%		9.3%
	45-49	10.1%	12.6%		22.7%
	50 or more	15.8%	27.1%	0.4%	43.3%
	I don't know	0.8%	2.0%	0.4%	3.2%
	N/A		0.4%		0.4%
Total		37.7%	61.5%	0.8%	100.0%

B12 HOW MANY OF THEM ACTIVELY APPLY FOR JOBS

SOUTH MITROVICA		Gender			Total
		Female	Male	I prefer not to answer	
	0-4		0.8%		0.8%
	10-14	1.2%	2.0%		3.2%
	15-19	0.4%	2.8%		3.2%
	20-24	1.6%	1.6%		3.2%
	25-29	0.8%	1.2%		2.0%
	30-34	2.0%	3.6%		5.7%
	35-39	2.8%	4.5%		7.3%
	40-44	4.9%	4.5%	0.4%	9.7%
	45-49	6.9%	10.1%		17.0%
	50 or more	13.0%	21.1%		34.0%
	I don't know	3.6%	8.9%	0.4%	12.1%
	N/A	0.4%	0.4%		0.8%
Total		37.7%	61.5%	0.8%	100.0%

B13 FOR EVERY 100 PEOPLE OF WORKING AGE, HOW MANY DO YOU THINK DO NOT HAVE ENOUGH INCOME TO COVER BASIC NEEDS?

SOUTH MITROVICA		Gender			Total
		Female	Male	I prefer not to answer	
	0-4	1.2%	2.4%		3.6%
	5-9	0.4%	2.4%		2.8%
	10-14	1.2%	2.4%		3.6%
	15-19	1.6%	2.8%		4.5%
	20-24	1.2%	1.2%		2.4%
	25-29	1.6%			1.6%
	30-34	1.6%	2.0%		3.6%
	35-39	3.2%	5.7%	0.4%	9.3%
	40-44	4.0%	9.3%		13.4%
	45-49	7.7%	8.5%		16.2%
	50 or more	9.7%	16.6%		26.3%
	I don't know	4.0%	7.7%	0.4%	12.1%
	N/A		0.4%		0.4%
Total		37.7%	61.5%	0.8%	100.0%

B14 IN YOUR OPINION, WHICH OF THESE CATEGORIES OF CITIZENS CURRENTLY RECEIVE FINANCIAL ASSISTANCE IN KOSOVO? (MORE THAN ONE ANSWER CAN BE SELECTED)

SOUTH MITROVICA	N	%
War veterans	220	40.6
Parents / relatives of war victims	118	21.8
Victims of rape	95	17.5
Families of the missing (missing)	113	20.8
Children without parental care	93	17.2
Minorities	37	6.8
Pensioners	114	21.0
Jobseekers	37	6.8
The poor	110	20.3
Single mothers	68	12.5
Total	542	100%

B15 IN YOUR OPINION, ARE THERE ANY CATEGORIES THAT SHOULD BE ADDED TO THE LIST OF THOSE WHO RECEIVE FINANCIAL SUPPORT?

SOUTH MITROVICA	N	%
N/A	154	28.4
Housewives	14	2.6
Diabetics	3	.6
Children	3	.6
Children up to 18 years	1	.2
Sick children	1	.2
Children with disabilities	2	.4
Invalids	2	.4
Age 40-65	1	.2
Single mothers	6	1.1
Student single mothers	4	.8
People without care	1	.2
People with disabilities	3	.6
Persons on dialysis	1	.2
Persons with a slow development	1	.2
Patients with cancer	1	.2
Retirees	9	1.7
Jobseekers	2	.4
Students	21	3.9

Unemployed	7	1.3
Ill people	4	.7
Victims of rape	6	1.1
Total	247	100.0

B16 IN YOUR OPINION, ARE THERE ANY CATEGORIES THAT SHOULD BE REMOVED FROM THE LIST OF THOSE WHO RECEIVE FINANCIAL SUPPORT?

SOUTH MITROVICA		N	%
	N/A	228	42.1
	Housewives	1	.2
	Minorities	5	.9
	Retirees	1	.2
	Jobseekers	1	.2
	The poor	1	.2
	False veterans	10	1.9
	Total	247	100.0

B17 IN YOUR OPINION, IS MATERNITY LEAVE IN KOSOVO?

SOUTH MITROVICA		Gender			Total
		Female	Male	I prefer not to answer	
	Very short	1.6%	6.1%		7.7%
	Short	9.7%	10.9%		20.6%
	Convenient	25.9%	42.1%	0.8%	68.8%
	Long		0.8%		0.8%
	Too long	0.4%	0.8%		1.2%
	N/A		0.8%		0.8%
	Total	37.7%	61.5%	0.8%	100.0%

B18 IN YOUR OPINION, HOW LONG SHOULD THE MATERNITY LEAVE IN KOSOVO BE?

SOUTH MITROVICA		N	%
	1 year	129	23.8
	15 months	1	.2
	16 months	1	.2
	18 months	5	.9
	2 years	47	8.7
	3 months	1	.2
	3 years	9	1.7
	4 years	1	.2
	6 months	8	1.5
	6-12 months	1	.2
	8 months	1	.2
	N/A	43	7.9
	Total	247	100.0

B19.1 LARGE DIFFERENCES IN PEOPLE'S INCOMES ARE ACCEPTABLE BECAUSE THEY REWARD DIFFERENCES IN TALENTS AND EFFORT

SOUTH MITROVICA		N	%
	I don't agree at all	109	20.1
	I don't agree	27	5
	Neutral	24	4.4
	Partly Agree	16	3
	I completely agree	57	10.5
	I don't know	11	2
	N/A	3	0.6
	Total	247	100

B19.2 FOR A SOCIETY TO BE CALLED RIGHTEOUS, THE DIFFERENCES IN THE STANDARD OF LIVING BETWEEN PEOPLE MUST BE SMALL		
SOUTH MITROVICA	N	%
I don't agree at all	11	2
I don't agree	16	3
Neutral	24	4.4
Partly agree	25	4.6
I completely agree	167	30.8
I don't know	1	0.2
N/A	3	0.6
Total	247	100

B19.3 SOCIETY AND THE STATE MUST TAKE CARE OF THE MOST VULNERABLE AMONG US		
SOUTH MITROVICA	N	%
I don't agree at all	7	1.3
I don't agree	13	2.4
Neutral	15	2.8
Partly agree	23	4.2
I completely agree	183	33.8
I don't know	3	0.6
N/A	3	0.6
Total	247	100

B20.1 THE GOVERNMENT IS RESPONSIBLE FOR PROVIDING A JOB FOR ANYONE WHO WANTS TO WORK		
SOUTH MITROVICA	N	%
I don't agree at all	16	3
I don't agree	8	1.5
Neutral	29	5.4
Partly agree	21	3.9
I completely agree	164	30.3
I don't know	2	0.4
N/A	7	1.3
Total	247	100

B20.2 THE GOVERNMENT IS RESPONSIBLE FOR PROVIDING ADEQUATE MEDICAL CARE FOR THE SICK		
SOUTH MITROVICA	N	%
I don't agree at all	3	0.6
I don't agree	7	1.3
Neutral	17	3.1
Partly agree	18	3.3
I completely agree	197	36.3
N/A	5	0.9
Total	247	100

B20.3 THE GOVERNMENT IS RESPONSIBLE FOR ENSURING AN ACCEPTABLE STANDARD OF LIVING FOR THE ELDERLY		
SOUTH MITROVICA	N	%
I don't agree at all	13	2.4
I don't agree	8	1.5
Neutral	16	3
Partly agree	16	3
I completely agree	187	34.5
I don't know	2	0.4
N/A	5	0.9
Total	247	100

B20.4 THE GOVERNMENT IS RESPONSIBLE FOR ENSURING AN ACCEPTABLE STANDARD OF LIVING FOR THE UNEMPLOYED		
SOUTH MITROVICA	N	%
I don't agree at all	4	0.7
I don't agree	7	1.3
Neutral	19	3.5
Partly agree	20	3.7
I completely agree	192	35.4
N/A	5	0.9
Total	247	100

B20.5 THE GOVERNMENT IS RESPONSIBLE FOR PROVIDING CARE FOR CHILDREN WHEN PARENTS ARE AT WORK		
SOUTH MITROVICA	N	%
I don't agree at all	18	3.3
I don't agree	11	2
Neutral	16	3
Partly agree	20	3.7
I completely agree	174	32.1
I don't know	2	0.4
N/A	6	1.1
Total	247	100

B20.6 THE GOVERNMENT IS RESPONSIBLE FOR PROVIDING PAID LEAVE TO THOSE WORKERS WHO LEAVE WORK TEMPORARILY TO CARE FOR SICK RELATIVES		
SOUTH MITROVICA	N	%
I don't agree at all	19	3.5
I don't agree	15	2.8
Neutral	18	3.3
Partly agree	18	3.3
I completely agree	171	31.5
I don't know	2	0.4
N/A	4	0.7
Total	247	100

B21 MANY BENEFITS AND PUBLIC SERVICES ARE PAID FOR THROUGH THE MONEY COLLECTED FROM TAXES. IF THE GOVERNMENT WERE TO CHOOSE BETWEEN RAISING TAXES AND PROVIDING MORE PUBLIC SERVICES, OR CUTTING TAXES BUT PROVIDING FEWER PUBLIC SERVICES, WHAT WOULD IT DO?				
SOUTH MITROVICA	Gender			Total
	Female	Male	I prefer not to answer	
The government should reduce taxes and reduce spending on assistance and public services as well	7.3%	18.6%	0.4%	26.3%
The government should increase taxes and spend the same on public assistance and services	20.6%	27.5%	0.4%	48.6%
I don't know	6.5%	10.9%		17.4%
I refuse to answer	3.2%	2.8%		6.1%
N/A		1.6%		1.6%
Total	37.7%	61.5%	0.8%	100.0%

B22 IMAGINE TWO PEOPLE - ONE EARNS TWICE AS MUCH AS THE OTHER. WHICH OF THE FOLLOWING IS CLOSER TO WHAT YOU THINK FAIR TAXATION SHOULD BE?

SOUTH MITROVICA		N	%
	They must be taxed at the same rate (%), so that the double winner pays twice the amount.	97	17.9
	The one who earns more must pay a higher percentage so that the one who earns twice as much pays a quantity more than twice as large in value	62	11.4
	They have to pay the same amount of taxes (ie different percentages) no matter how much they earn	40	7.4
	None of the above	11	2.0
	I don't know	33	6.1
	N/A	4	.7
	Total	247	100.0

B23 HAVE YOU RECEIVED ANY HEALTH SERVICES IN PUBLIC INSTITUTIONS DURING THE LAST 12 MONTHS?

SOUTH MITROVICA		Gender			Total
		Female	Male	I prefer not to answer	
	Yes	27.1%	45.7%	0.8%	73.7%
	No	5.7%	11.7%		17.4%
	I refuse to answer	2.8%	2.0%		4.9%
	N/A	2.0%	2.0%		2.0%
	Total	37.7%	61.5%	0.8%	100.0%

B23B HOW SATISFIED ARE YOU WITH THE TREATMENT RECEIVED FROM THESE INSTITUTIONS?

SOUTH MITROVICA		Gender			Total
		Female	Male	I prefer not to answer	
	Not at all	4.0%	7.3%		11.3%
	Partly satisfied	9.7%	15.4%	0.4%	25.5%
	Neutral	10.9%	12.1%		23.1%
	Very satisfied	6.5%	15.8%	0.4%	22.7%
	Fully satisfied	4.0%	3.6%		7.7%
	I don't know	1.6%	2.0%		3.6%
	Not applicable (I haven't accepted the services)	0.4%	3.6%		4.0%
	N/A	0.4%	1.6%		2.0%
	Total	37.7%	61.5%	0.8%	100.0%

B24 HOW EFFICIENT DO YOU THINK THE PUBLIC HEALTH SERVICE IS IN KOSOVO?

SOUTH MITROVICA		Gender			Total
		Female	Male	I prefer not to answer	
	Very efficient	1.2%	4.9%		6.1%
	Somewhat efficient	10.5%	22.3%	0.4%	33.2%
	Moderately efficient	16.6%	17.8%	0.4%	34.8%
	Not efficient	4.5%	7.3%		11.7%
	Not very efficient	2.4%	2.8%		5.3%
	I don't know/I have any opinion	2.0%	4.9%		6.9%
	N/A	0.4%	1.6%		2.0%
	Total	37.7%	61.5%	0.8%	100.0%

B25 IN YOUR OPINION, ARE ALL PATIENTS TREATED THE SAME, OR DO DOCTORS AND NURSES IN KOSOVO DIFFERENTIATE BETWEEN CERTAIN CATEGORIES?

SOUTH MITROVICA	Gender			Total
	Female	Male	I prefer not to answer	
They privilege certain persons	23.9%	40.5%	0.4%	64.8%
They treat everyone the same	6.5%	10.5%		17.0%
I don't know	5.3%	8.5%	0.4%	14.2%
N/A	2.0%	2.0%		2.0%
Total	37.7%	61.5%	0.8%	100.0%

B26.1 MOST OF THE UNEMPLOYED DO NOT TRY TO FIND WORK

SOUTH MITROVICA	N	%
I don't agree at all	71	13.1
I don't agree	15	2.8
Neutral	44	8.1
Partly agree	28	5.2
I completely agree	75	13.8
I don't know	10	1.8
N/A	4	.7
Total	247	100.0

B26.2 MOST LOW-INCOME PEOPLE RECEIVE LESS ASSISTANCE THAN THEY ARE LEGALLY ENTITLED TO

SOUTH MITROVICA	N	%
I don't agree at all	23	4.2
I don't agree	7	1.3
Neutral	27	5.0
Partly agree	28	5.2
I completely agree	143	26.4
I don't know	15	2.8
N/A	4	.7
Total	247	100.0

B26.3 MANY PEOPLE MANAGE TO GET HELP AND/OR SERVICES THAT DO NOT BELONG TO THEM

SOUTH MITROVICA	N	%
I don't agree at all	23	4.2
I don't agree	7	1.3
Neutral	24	4.4
Partly agree	26	4.8
I completely agree	150	27.7
I don't know	13	2.4
N/A	4	.7
Total	247	100.0

B26.4 IN KOSOVO, THERE ARE NOT ENOUGH FINANCIAL MEANS TO HELP ALL THOSE WHO ARE REALLY IN NEED

SOUTH MITROVICA	N	%
I don't agree at all	24	4.4
I don't agree	6	1.1
Neutral	24	4.4
Partly agree	23	4.2
I completely agree	154	28.4
I don't know	12	2.2
N/A	4	0.7
Total	247	100

B27.1 THE STANDARD OF LIVING OF PENSIONERS IS

SOUTH MITROVICA	N	%
Very bad	91	16.8
Bad	78	14.4
Neither good or bad	54	10
Good	12	2.2
Very good	8	1.5
I don't know	1	0.2
N/A	3	0.6
Total	247	100

B27.2 THE STANDARD OF LIVING OF THE UNEMPLOYED IS

SOUTH MITROVICA	N	%
Very bad	64	11.8
Bad	112	20.7
Neither good or bad	47	8.7
Good	11	2
Very good	9	1.7
I don't know	1	0.2
N/A	3	0.6
Total	247	100

B27.3 CHILDCARE SERVICE FOR WORKING PARENTS IS

SOUTH MITROVICA	N	%
Very bad	42	7.7
Bad	85	15.7
Neither good or bad	78	14.4
Good	16	3.0
Very good	9	1.7
I don't know	13	2.4
N/A	4	.7
Total	247	100.0

B27.4 OPPORTUNITIES (EASE) FOR A YOUNG PERSON TO FIND HIS / HER FIRST JOB

SOUTH MITROVICA	N	%
Very bad	48	8.9
Bad	79	14.6
Neither good or bad	74	13.7
Good	24	4.4
Very good	11	2.0
I don't know	5	.9
N/A	6	1.1
Total	247	100.0

B28. IN YOUR OPINION, HOW HIGH SHOULD A MONTHLY PENSION BE TO COVER BASIC NEEDS

SOUTH MITROVICA		Gender			Total
		Female	Male	I prefer not to answer	
	101 € - 200 €	6.1%	10.1%	0.4%	16.6%
	201 € - 300 €	22.7%	34.4%		57.1%
	301 €- 400 €	6.9%	10.1%		17.0%
	401 € - 500 €	1.6%	6.1%	0.4%	8.1%
	>501		0.8%		0.8%
	N/A	0.4%			0.4%
Total		37.7%	61.5%	0.8%	100.0%

ANNEX 2: GENERAL STATISTICAL REPORT:

North Mitrovica

NORTH MITROVICA		
Municipality of origin		%
Barska Sllatina		1.0%
Beograd		2.0%
Bor		1.0%
South Mitrovica		9.0%
Kraljeva		1.0%
Kurshumlja		1.0%
Lazarevac		1.0%
Leposaviq		35.0%
Majdevë,Krushevc		1.0%
Novi Pazar		1.0%
Podgorica		1.0%
Prelluzha		1.0%
Prishtina		6.0%
North Mitrovica		37.0%
Srebrenica		1.0%
Vushtrri		1.0%
Total		100.0%

A4.MUNICIPALITY OF RESIDENCE:					
	Gender				Total
	Female	Male	I prefer not to answer	N/A	
NORTH MITROVICA	37.0%	59.0%	2.0%	2.0%	100.0%
Total	37.0%	59.0%	2.0%	2.0%	100.0%

A9B HAVE YOU COMPLETED ANY PROFESSIONAL QUALIFICATION/CETIFICATION? YES, BY PUBLIC PROVIDER (VTC)						
NORTH MITROVICA		Gender				Total
		Female	Male	I prefer not to answer	N/A	
Yes, by public provider (VTC)	Yes	3.0%	5.0%			8.0%
	No	34.0%	54.0%	2.0%	2.0%	92.0%
Total		37.0%	59.0%	2.0%	2.0%	100.0%

YES, FROM PRIVATE PROVIDERS / NGOS (FOR A FEE)						
NORTH MITROVICA		Gender				Total
		Female	Male	I prefer not to answer	N/A	
Yes, from private providers / NGOs (for a fee)	Yes	1.0%	1.0%			2.0%
	No	36.0%	58.0%	2.0%	2.0%	98.0%
Total		37.0%	59.0%	2.0%	2.0%	100.0%

YES, FROM PRIVATE PROVIDER / NGO (FREE OF CHARGE)						
NORTH MITROVICA		Gender				Total
		Female	Male	I prefer not to answer	N/A	
Yes, from private provider / NGO (free of charge)	Yes	3.0%	1.0%			4.0%
	No	34.0%	58.0%	2.0%	2.0%	96.0%
Total		37.0%	59.0%	2.0%	2.0%	100.0%

NO, I HAVE NOT ATTENDED ANY QUALIFICATION / CERTIFICATION PROGRAM *						
NORTH MITROVICA		Gender				Total
		Female	Male	I prefer not to answer	N/A	
No, I have not attended any qualification / certification program	Yes	31.0%	51.0%	2.0%	2.0%	86.0%
	No	6.0%	8.0%			14.0%
Total		37.0%	59.0%	2.0%	2.0%	100.0%

A10.WHAT IS YOUR CURRENT EMPLOYMENT STATUS?						
NORTH MITROVICA		Gender				Total
		Female	Male	I prefer not to answer	N/A	
What is your current employment status?	Unemployed - long-term	10.0%	14.0%			24.0%
	Unemployed - short-term		2.0%			2.0%
	Self-employed	1.0%	1.0%	1.0%		3.0%
	Seasonal work		2.0%			2.0%
	Employed - temporarily	1.0%	3.0%			4.0%
	Employed - long-term	18.0%	31.0%	1.0%	1.0%	51.0%
	Student	1.0%				1.0%
	Retired	6.0%	6.0%		1.0%	13.0%
Total		37.0%	59.0%	2.0%	2.0%	100.0%

A12. (IF YOU ARE EMPLOYED) HOW LONG HAVE YOU BEEN EMPLOYED IN YOUR CURRENT JOB?						
NORTH MITROVICA		Gender				Total
		Female	Male	I prefer not to answer	N/A	
(If you are employed) How long have you been employed in your current job?	Less than 6 months	1.0%	2.0%			3.0%
	6 months - 1 year	2.0%	1.0%			3.0%
	1 year - 2 years		2.0%	1.0%		3.0%
	2 years - 5 years	4.0%	5.0%			9.0%
	More than 5 years	12.0%	28.0%	1.0%	1.0%	42.0%
	N/A	18.0%	21.0%		1.0%	40.0%
Total		37.0%	59.0%	2.0%	2.0%	100.0%

A13.(IF YOU ARE EMPLOYED) HOW DID YOU FIND THE JOB?						
NORTH MITROVICA		Gender				Total
		Female	Male	I prefer not to answer	N/A	
	Through the public employment office (MLSW)	10.0%	13.0%		1.0%	24.0%
	Through the public employment office (mediated by a donor project)	2.0%	1.0%	1.0%		4.0%

Through a private employment agency		2.0%			2.0%
Through direct application to the employer	4.0%	6.0%			10.0%
Through friends	2.0%	11.0%	1.0%		14.0%
By placing / reacting to newspaper advertisements	1.0%	3.0%			4.0%
Through interviewing		1.0%			1.0%
Other, specify		1.0%			1.0%
N/A	18.0%	21.0%		1.0%	40.0%
Total	37.0%	59.0%	2.0%	2.0%	100.0%

A.14. IF YOU ARE EMPLOYED, DO YOU HAVE A REGULAR CONTRACT (YOU ARE PAID PENSION CONTRIBUTIONS)?					
NORTH MITROVICA	Gender				Total
	Female	Male	I prefer not to answer	N/A	
I am employed on a regular contract and my contributions are paid	16.0%	23.0%	1.0%	1.0%	41.0%
I am employed on a contract basis, but I accept the salary partially in cash	1.0%	1.0%			2.0%
I am employed on a contract basis, but I accept the salary in full in cash	2.0%	9.0%			11.0%
I am employed without a contract		5.0%	1.0%		6.0%
N/A	18.0%	21.0%		1.0%	40.0%
Total	37.0%	59.0%	2.0%	2.0%	100.0%

A15. (IF YOU ARE NOT EMPLOYED) HOW LONG HAVE YOU BEEN UNEMPLOYED?					
NORTH MITROVICA	Gender				Total
	Female	Male	I prefer not to answer	N/A	
Less than 6 months	1.0%				1.0%
6 months - 1 year	3.0%	1.0%			4.0%
1 year - 2 years	1.0%	2.0%			3.0%
2 years - 5 years	3.0%	6.0%			9.0%
More than 5 years	3.0%	5.0%			8.0%
N/A	26.0%	45.0%	2.0%	2.0%	75.0%
Total	37.0%	59.0%	2.0%	2.0%	100.0%

A.17. (IF YOU ARE NOT EMPLOYED) IN HOW MANY COUNTRIES HAVE YOU APPLIED FOR A JOB DURING THE LAST 12 MONTHS?					
NORTH MITROVICA	Gender				Total
	Female	Male	I prefer not to answer	N/A	
No position / job	6.0%	11.0%			17.0%
1- 5 positions / jobs	6.0%	3.0%			9.0%
6 - 10 positions / jobs		1.0%			1.0%
11 - 20 positions / jobs	0%	0%			0.0%
More than 20 positions / jobs	0%	0%			0.0%
N/A	25.0%	44.0%	2.0%	2.0%	73.0%
Total	37.0%	59.0%	2.0%	2.0%	100.0%

A.18 (IF YOU ARE NOT EMPLOYED) WHAT JOB WOULD YOU LIKE TO HAVE / DO?						
NORTH MITROVICA		Gender				Total
		Female	Male	I prefer not to answer	N/A	
(If you are not employed) what job would you like to have / do?	Self-employed (personal business)	2.0%	4.0%			6.0%
	Employed full time	10.0%	11.0%			21.0%
	Employed on a part-time basis	0%	0%			0.0%
	Short-term employee	0%	0%			0.0%
	Other	25.0%	44.0%	2.0%	2.0%	73.0%
Total		37.0%	59.0%	2.0%	2.0%	100.0%

A.19 (IF YOU ARE NOT EMPLOYED) ARE YOU REGISTERED AT THE EMPLOYMENT OFFICES?						
NORTH MITROVICA		Gender				Total
		Female	Male	I prefer not to answer	N/A	
(If you are not employed) Are you registered at the employment offices?	Yes	11.0%	8.0%			19.0%
	No	1.0%	6.0%			7.0%
	I haven't heard about it		1.0%			1.0%
	N/A	25.0%	44.0%	2.0%	2.0%	73.0%
Total		37.0%	59.0%	2.0%	2.0%	100.0%

A23.1. IN THE LAST 12 MONTHS HAVE YOU DONE THE FOLLOWING ACTIONS? I VISITED THE EMPLOYMENT CENTER						
NORTH MITROVICA		Gender				Total
		Female	Male	I prefer not to answer	N/A	
I visited the employment center	Yes	11.0%	12.0%			23.0%
	No	1.0%	3.0%			4.0%
	N/A	25.0%	44.0%	2.0%	2.0%	73.0%
Total		37.0%	59.0%	2.0%	2.0%	100.0%

A23.2.I HAVE CONTACTED PRIVATE EMPLOYMENT AGENCIES						
NORTH MITROVICA		Gender				Total
		Female	Male	I prefer not to answer	N/A	
I have contacted private employment agencies	Yes	1.0%	3.0%			4.0%
	No	11.0%	12.0%			23.0%
	N/A	25.0%	44.0%	2.0%	2.0%	73.0%
Total		37.0%	59.0%	2.0%	2.0%	100.0%

A23.3. I APPLIED DIRECTLY TO THE EMPLOYER						
NORTH MITROVICA		Gender				Total
		Female	Male	I prefer not to answer	N/A	
I applied directly to the employer	Yes	6.0%	8.0%			14.0%
	No	6.0%	7.0%			13.0%
	N/A	25.0%	44.0%	2.0%	2.0%	73.0%
Total		37.0%	59.0%	2.0%	2.0%	100.0%

A23.4. I LOOKED FROM FRIENDS, RELATIVES, UNIONS						
NORTH MITROVICA		Gender				Total
		Female	Male	I prefer not to answer	N/A	
I looked from friends, relatives, unions	Yes	9.0%	12.0%			21.0%
	No	3.0%	3.0%			6.0%
	N/A	25.0%	44.0%	2.0%	2.0%	73.0%
Total		37.0%	59.0%	2.0%	2.0%	100.0%

A23.5 I HAVE RESPONDED TO NEWSLETTERS IN NEWSPAPERS						
NORTH MITROVICA		Gender				Total
		Female	Male	I prefer not to answer	N/A	
I have responded to Newsletters in newspapers	Yes	4.0%	1.0%			5.0%
	No	8.0%	14.0%			22.0%
	N/A	25.0%	44.0%	2.0%	2.0%	73.0%
Total		37.0%	59.0%	2.0%	2.0%	100.0%

A24A.(IF YOU ARE NOT EMPLOYED) IF YOU COULD FIND A JOB, COULD YOU START IMMEDIATELY / QUICKLY?						
NORTH MITROVICA		Gender				Total
		Female	Male	I prefer not to answer	N/A	
(If you are not employed) If you could find a job, could you start immediately / quickly?	Yes	10.0%	14.0%			24.0%
	No	2.0%	1.0%			3.0%
	N/A	25.0%	44.0%	2.0%	2.0%	73.0%
Total		37.0%	59.0%	2.0%	2.0%	100.0%

A24A.1 (IF YOU ARE NOT EMPLOYED) IF YOU COULD FIND A JOB, COULD YOU START IMMEDIATELY / QUICKLY?						
IF NO, WHY?						
NORTH MITROVICA		Gender				Total
		Female	Male	I prefer not to answer	N/A	
If No, why?	I have to finish school / training	1.0%				1.0%
	Illness or disability	1.0%				1.0%
	I refuse to answer		1.0%			1.0%
	N/A	35.0%	58.0%	2.0%	2.0%	97.0%
Total		37.0%	59.0%	2.0%	2.0%	100.0%

B1.1 FOOD AND CONSUMABLES (HYGIENE, HIGH SCHOOL, HOUSEHOLD)

NORTH MITROVICA			N	%
	0		1	1.0
	20		1	1.0
	30		17	17.0
	40		30	30.0
	50		32	32.0
	60		13	13.0
	70		5	5.0
	80		1	1.0
Total			100	100.0

B1.2 PUBLIC SERVICES

NORTH MITROVICA			N	%
	0		15	15.0
	5		1	1.0
	10		70	70.0
	20		13	13.0
	30		1	1.0
Total			100	100.0

B1.3 CLOTHING AND OTHER PERSONAL ITEMS

NORTH MITROVICA			N	%
	0		9	9.0
	10		21	21.0
	20		38	38.0
	30		29	29.0
	35		1	1.0
	40		2	2.0
Total			100	100.0

B1.4 CAPITAL PURCHASES AND / OR SAVINGS (CARS, REAL ESTATE)

NORTH MITROVICA			N	%
	0		60	60.0
	10		11	11.0
	20		25	25.0
	30		4	4.0
Total			100	100.0

B1.5 RECREATION AND TRAVEL

NORTH MITROVICA			N	%
	0		62	62.0
	10		32	32.0
	15		1	1.0
	20		5	5.0
Total			100	100.0

B2 PLEASE LIST THE PLACES YOU HAVE VISITED DURING THE LAST THREE YEARS (MORE THAN ONE ANSWER)		
NORTH MITROVICA	N	%
ALBANIA	6	6.0
NORTH MACEDONIA	0	0.0
SERBIA	70	70.0
MONTENEGRO	32	32.0
TURKEY	3	3.0
CROATIA	0	0.0
BULGARIAN	1	1.0
EUROPEAN COUNTRIES OF THE SCHENGEN AREA	0	0.0
EUROPEAN COUNTRIES OUTSIDE THE SCHENGEN AREA	0	0.0
USA AND CANADA	0	0.0
Total	112	100

B3.1 EAT AT RESTAURANTS OR ELSEWHERE		
NORTH MITROVICA	N	%
Never	58	58.0
Few times a year	33	33.0
Few times a month	9	9.0
Total	100	100.0

B3.2 GO OUT IN THE EVENING FOR FUN IN CAFES AND BARS		
NORTH MITROVICA	N	%
Never	56	56.0
Few Times A Year	21	21.0
Few Times A Month	17	17.0
Few Times A Week	5	5.0
I Don't Know/Ref	1	1.0
Total	100	100.0

B3.3 GO TO THE MOVIES		
NORTH MITROVICA	N	%
Never	98	98.0
Few Times A Year	2	2.0
Total	100	100.0

B3.4 GO TO THE THEATER		
NORTH MITROVICA	N	%
Never	100	100.0

B3.5 GO TO THE GYM		
NORTH MITROVICA	N	%
Never	84	84.0
Few Times A Year	1	1.0
Few Times A Month	7	7.0
Few Times A Week	8	8.0
Total	100	100.0

B3.6 CONCERT OR EXHIBITON			
NORTH MITROVICA		N	%
Never		89	89.0
Few Times A Year		9	9.0
Few Times A Month		2	2.0
Total		100	100.0

B3.7 SPORTING EVENTS			
NORTH MITROVICA		N	%
Never		86	86.0
Few Times A Year		12	12.0
Few Times A Month		1	1.0
Few Times A Week		1	1.0
Total		100	100.0

B3.8 TRAVEL ABROAD			
NORTH MITROVICA		N	%
Never		79	79.0
Few Times A Year		17	17.0
Few Times A Month		3	3.0
Don't Know/Ref		1	1.0
Total		100	100.0

B3.9 BUY A GIFT FOR YOURSELF OR RELATIVES			
NORTH MITROVICA		N	%
Never		22	22.0
Few Times A Year		58	58.0
Few Times A Month		18	18.0
Few Times A Week		1	1.0
I Don't Know/Ref		1	1.0
Total		100	100.0

B3.10 GO ON VACATION			
NORTH MITROVICA		N	%
Never		57	57.0
Few Times A Year		39	39.0
Few Times A Month		3	3.0
I Don't Know/Ref		1	1.0
Total		100	100.0

B3.11 PERFORM MEDICAL TEST WITH OR WITHOUT TRIGGER			
NORTH MITROVICA		N	%
Never		31	31.0
Few Times A Year		46	46.0
Few Times A Month		20	20.0
Few Times A Week		3	.0
Total		100	100.0

B4 HOW LIKELY IS IT THAT IN THE NEXT 12 MONTHS YOU WILL BE UNEMPLOYED AND LOOKING FOR WORK FOR AT LEAST 4 CONSECUTIVE WEEKS?						
NORTH MITROVICA		Gender			Total	
		Female	Male	I prefer not to answer		N/A
	Not Likely	21.0%	27.0%	1.0%	1.0%	50.0%
	Somewhat Likely		9.0%			9.0%
	Very Likely	12.0%	13.0%			25.0%
	I Don't Know	1.0%	5.0%	1.0%		7.0%
	N/A	3.0%	5.0%		1.0%	9.0%
Total		37.0%	37.0%	59.0%	2.0%	100.0%

B5 HOW LIKELY IS IT THAT IN THE NEXT 12 MONTHS YOU WILL HAVE TO CUT BACK ON PAID WORK TO CARE FOR OTHER FAMILY MEMBERS?						
NORTH MITROVICA		Gender			Total	
		Female	Male	I prefer not to answer		N/A
	Not Likely	15.0%	31.0%	2.0%	1.0%	49.0%
	Somewhat Likely	10.0%	9.0%			19.0%
	Very Likely	5.0%	4.0%			9.0%
	I Don't Know	4.0%	10.0%			14.0%
	N/A	3.0%	5.0%		1.0%	9.0%
Total		37.0%	59.0%	2.0%	2.0%	100.0%

B6 HOW LIKELY IS IT THAT DURING THE NEXT 12 MONTHS THERE WILL BE PERIODS WHEN YOU WILL NOT HAVE ENOUGH INCOME TO COVER YOUR FAMILY'S BASIC NEEDS?						
NORTH MITROVICA		Gender			Total	
		Female	Male	I prefer not to answer		N/A
	Not Likely	14.0%	25.0%	2.0%	1.0%	42.0%
	Somewhat Likely	15.0%	25.0%		1.0%	41.0%
	Very Likely	6.0%	6.0%			12.0%
	N/A	2.0%	3.0%			5.0%
Total		37.0%	59.0%	2.0%	2.0%	100.0%

B7 HOW LIKELY IS IT THAT YOU WILL NOT GET THE MEDICAL CARE YOU WILL NEED IF YOU BECOME ILL FOR THE NEXT 12 MONTHS?						
NORTH MITROVICA		Gender			Total	
		Female	Male	I prefer not to answer		N/A
	Not Likely	18.0%	27.0%		1.0%	46.0%
	Somewhat Likely	8.0%	17.0%		1.0%	26.0%
	Very Likely	6.0%	9.0%			15.0%
	I Don't Know	5.0%	6.0%	2.0%		13.0%
Total		37.0%	59.0%	2.0%	2.0%	100.0%

B8 DO YOU THINK THAT SOCIAL ASSISTANCE IN KOSOVO ENDS UP IN THE FAMILIES THAT NEED IT THE MOST?						
NORTH MITROVICA		Gender			Total	
		Female	Male	I prefer not to answer		N/A
	Not At All	11.0%	6.0%		1.0%	18.0%
	Don't Agree	5.0%	17.0%	1.0%	1.0%	24.0%
	Neutral	5.0%	10.0%			15.0%
	Agree	7.0%	13.0%			20.0%
	Very Much Agree	4.0%	3.0%			7.0%
	I Don't Know	5.0%	10.0%	1.0%		16.0%
Total		37.0%	59.0%	2.0%	2.0%	100.0%

**B9. RECENTLY, THERE HAS BEEN A LOT OF DEBATE ABOUT THE COST THAT THE STATE INCURS FOR THE PUBLIC MEDICAL SERVICE IN KOSOVO. WHICH OF THE FOLLOWING STATEMENTS IS TRUE IN YOUR OPINION?
IN THE NEAR FUTURE:**

NORTH MITROVICA		Gender				Total
		Female	Male	I prefer not to answer	N/A	
	Kosovo will not be able to afford the cost of the current level of public medical services	5.0%	16.0%	1.0%		22.0%
	Kosovo will be able to afford the cost of the current level of public medical services but not improve it	5.0%	27.0%		2.0%	34.0%
	Kosovo will be able to improve the level of	7.0%	3.0%			10.0%
	I don't know	20.0%	13.0%	1.0%		34.0%
Total		37.0%	59.0%	2.0%	2.0%	100.0%

B10 THE COST OF PENSIONS IN KOSOVO IS ALSO DEBATED. WHICH OF THE FOLLOWING STATEMENTS IS TRUE IN YOUR OPINION? IN THE NEAR FUTURE:

NORTH MITROVICA		Gender				Total
		Female	Male	I prefer not to answer	N/A	
	Kosovo will not be able to afford the current level of pensions	4.0%	16.0%	1.0%	2.0%	23.0%
	Kosovo will be able to maintain the current level of pensions	12.0%	28.0%			40.0%
	Kosovo will be able to increase the level of pensions	4.0%	5.0%	1.0%		10.0%
	I don't know	17.0%	10.0%			27.0%
Total		37.0%	59.0%	2.0%	2.0%	100.0%

B11 FOR EVERY 100 PEOPLE OF WORKING AGE IN KOSOVO, HOW MANY DO YOU THINK ARE UNEMPLOYED? CHOOSE BETWEEN ALTERNATIVES:

NORTH MITROVICA		Gender				Total
		Female	Male	I prefer not to answer	N/A	
	5-9		1.0%			1.0%
	10-14	3.0%				3.0%
	15-19		4.0%			4.0%
	20-24	3.0%	4.0%		1.0%	8.0%
	30-34	7.0%	7.0%	1.0%		15.0%
	35-39	5.0%	9.0%			14.0%
	40-44	12.0%	13.0%			25.0%
	45-49	2.0%	10.0%	1.0%	1.0%	14.0%
	50 or more	3.0%	11.0%			14.0%
	I don't know	2.0%				2.0%
Total		37.0%	59.0%	2.0%	2.0%	100.0%

B12 HOW MANY OF THEM ACTIVELY APPLY FOR JOBS? CHOOSE BETWEEN ALTERNATIVES

NORTH MITROVICA	Gender				Total
	Female	Male	I prefer not to answer	N/A	
0-4		1.0%			1.0%
5-9		1.0%			1.0%
10-14		5.0%			5.0%
15-19		5.0%		2.0%	7.0%
20-24	2.0%	8.0%			10.0%
25-29	2.0%	1.0%	1.0%		4.0%
30-34	10.0%	11.0%			21.0%
35-39	5.0%	6.0%			11.0%
40-44	7.0%	7.0%			14.0%
45-49	3.0%	5.0%	1.0%		9.0%
50 or more	4.0%	9.0%			13.0%
I don't know	4.0%				4.0%
Total	37.0%	59.0%	2.0%	2.0%	100.0%

B13 FOR EVERY 100 PEOPLE OF WORKING AGE, HOW MANY DO YOU THINK DO NOT HAVE ENOUGH INCOME TO COVER BASIC NEEDS?

NORTH MITROVICA	Gender				Total
	Female	Male	I prefer not to answer	N/A	
0-4	7.0%	9.0%		1.0%	17.0%
5-9	7.0%	15.0%			22.0%
10-14	7.0%	7.0%		1.0%	15.0%
15-19	2.0%	7.0%	1.0%		10.0%
20-24	1.0%	7.0%			8.0%
25-29	3.0%	5.0%			8.0%
30-34	1.0%	2.0%			3.0%
35-39	2.0%	3.0%	1.0%		6.0%
40-44	1.0%	2.0%			3.0%
45-49	1.0%	2.0%			3.0%
50 or more	2.0%				2.0%
I don't know	3.0%				3.0%
Total	37.0%	59.0%	2.0%	2.0%	100.0%

B14 IN YOUR OPINION, WHICH OF THESE CATEGORIES OF CITIZENS CURRENTLY RECEIVE FINANCIAL ASSISTANCE IN KOSOVO? (MORE THAN ONE ANSWER CAN BE SELECTED)

NORTH MITROVICA	N	%
War veterans	44	44.0
Parents / relatives of war victims	8	8.0
Victims of rape	1	1.0
Families of the missing (missing)	10	10.0
Children without parental care	6	6.0
Minorities	2	2.0
Pensioners	65	65.0
Jobseekers	5	5.0
The poor	7	7.0
Single mothers	30	30.0
Total	178	100%

B15 IN YOUR OPINION, ARE THERE ANY CATEGORIES THAT SHOULD BE ADDED TO THE LIST OF THOSE WHO RECEIVE FINANCIAL SUPPORT?

NORTH MITROVICA		N	%
No answer		87	87.0
Children with special needs and their caregivers		2	2.0
Children with special needs		1	1.0
Invalids		3	3.0
People with disabilities		1	1.0
People with rare diseases		1	1.0
People with special needs		1	1.0
Families with disable children		2	2.0
Single Father		1	1.0
I don't know		100	100.0

B16 SIPAS JUSH, A KA NDOJË KATEGORI QË DUHEN LARGUAR NGA LISTA E ATYRE QË MARRIN MBËSHJETJE FINANCIARE

NORTH MITROVICA		N	%
N/A		100	100.0

B17 IN YOUR OPINION, IS MATERNITY LEAVE IN KOSOVO?

NORTH MITROVICA	Gender				Total
	Female	Male	I prefer not to answer	N/A	
Very short	4.0%	4.0%			8.0%
Short	19.0%	22.0%	1.0%	1.0%	43.0%
Convenient	5.0%	10.0%		1.0%	16.0%
Long	1.0%	5.0%			6.0%
Too long		1.0%			1.0%
N/A	8.0%	17.0%	1.0%		26.0%
Total	37.0%	59.0%	2.0%	2.0%	100.0%

B18 IN YOUR OPINION, HOW LONG SHOULD THE MATERNITY LEAVE BE IN KOSOVO?

NORTH MITROVICA		N	%
1 year		41	41.0
10 months		1	1.0
15 months		7	7.0
18 months		2	2.0
2 years		1	1.0
6 months		1	1.0
7 months		1	1.0
8 months		1	1.0
9 months		3	3.0
N/A		42	42.0
Total		100	100.0

B19.1 LARGE DIFFERENCES IN PEOPLE'S INCOMES ARE ACCEPTABLE BECAUSE THEY REWARD DIFFERENCES IN TALENTS AND EFFORT

NORTH MITROVICA		N	%
I don't agree at all		25	25.0
I don't agree		23	23.0
Neutral		7	7.0
Partly agree		7	7.0
I completely agree		31	31.0
I don't know		7	7.0
Total		100	100.0

B19.2 FOR A SOCIETY TO BE CALLED RIGHTEOUS, THE DIFFERENCES IN THE STANDARD OF LIVING BETWEEN PEOPLE MUST BE SMALL

NORTH MITROVICA	N	%
I don't agree at all	11	11.0
I don't agree	28	28.0
Neutral	8	8.0
Partly agree	19	19.0
I completely agree	28	28.0
I don't know	6	6.0
Total	100	100.0

B19.3 SOCIETY AND THE STATE MUST TAKE CARE OF THE MOST VULNERABLE AMONG US

NORTH MITROVICA	N	%
I don't agree at all	4	4.0
I don't agree	6	6.0
Neutral	8	8.0
Partly agree	14	14.0
I completely agree	63	63.0
I don't know	5	5.0
Total	100	100.0

B20.1 THE GOVERNMENT IS RESPONSIBLE FOR PROVIDING A JOB FOR ANYONE WHO WANTS TO WORK

NORTH MITROVICA	N	%
I don't agree at all	1	1.0
I don't agree	4	4.0
I completely agree	93	93.0
I don't know	1	1.0
N/A	1	1.0
Total	100	100.0

B20.2 THE GOVERNMENT IS RESPONSIBLE FOR PROVIDING ADEQUATE MEDICAL CARE FOR THE SICK

NORTH MITROVICA	N	%
I don't agree at all	2	2.0
I don't agree	4	4.0
Neutral	1	1.0
I agree to some level	1	1.0
I completely agree	92	92.0
Total	100	100.0

B20.3 THE GOVERNMENT IS RESPONSIBLE FOR ENSURING AN ACCEPTABLE STANDARD OF LIVING FOR THE ELDERLY

NORTH MITROVICA	N	%
I don't agree at all	6	6.0
I don't agree	18	18.0
Neutral	3	3.0
I agree to some level	10	10.0
I completely agree	58	58.0
I don't know	4	4.0
N/A	1	1.0
Total	100	100.0

B20.4 THE GOVERNMENT IS RESPONSIBLE FOR ENSURING AN ACCEPTABLE STANDARD OF LIVING FOR THE UNEMPLOYED			
NORTH MITROVICA		N	%
I don't agree at all		6	6.0
I don't agree		18	18.0
Neutral		3	3.0
I agree to some level		10	10.0
I completely agree		58	58.0
I don't know		4	4.0
N/A		1	1.0
Total		100	100.0

B20.5 THE GOVERNMENT IS RESPONSIBLE FOR PROVIDING CARE FOR CHILDREN WHEN PARENTS ARE AT WORK			
NORTH MITROVICA		N	%
I don't agree at all		10	10.0
I don't agree		12	12.0
Neutral		5	5.0
I agree to some level		2	2.0
I completely agree		62	62.0
I don't know		9	9.0
Total		100	100.0

B20.6 THE GOVERNMENT IS RESPONSIBLE FOR PROVIDING PAID LEAVE TO THOSE WORKERS WHO LEAVE WORK TEMPORARILY TO CARE FOR SICK RELATIVES.			
NORTH MITROVICA		N	%
I don't agree at all		6	6.0
I don't agree		9	9.0
Neutral		6	6.0
I agree to some level		1	1.0
I completely agree		72	72.0
I don't know		6	6.0
Total		100	100.0

B21 MANY BENEFITS AND PUBLIC SERVICES ARE PAID FOR THROUGH THE MONEY COLLECTED FROM TAXES. IF THE GOVERNMENT WERE TO CHOOSE BETWEEN RAISING TAXES AND PROVIDING MORE PUBLIC SERVICES, OR CUTTING TAXES BUT PROVIDING FEWER PUBLIC SERVICES, WHAT WOULD IT DO?					
NORTH MITROVICA	Gender				Total
	Female	Male	I prefer not to answer	N/A	
The government should reduce taxes and reduce spending on assistance and public services as well	6.0%	11.0%			17.0%
The government should increase taxes and spend the same on public assistance and services	7.0%	22.0%	1.0%	1.0%	31.0%
I don't know	21.0%	25.0%	1.0%	1.0%	48.0%
I refuse to answer	3.0%	1.0%			4.0%
Total	37.0%	59.0%	2.0%	2.0%	100.0%

B22 IMAGINE TWO PEOPLE - ONE EARNS TWICE AS MUCH AS THE OTHER. WHICH OF THE FOLLOWING IS CLOSER TO WHAT YOU THINK FAIR TAXATION SHOULD BE?

NORTH MITROVICA	N	%
They must be taxed at the same rate (%), so that the double winner pays twice the amount	11	11.0
The one who earns more must pay a higher percentage so that the one who earns twice as much pays a quantity more than twice as large in value	40	40.0
They have to pay the same amount of taxes (ie different percentages) no matter how much they earn	17	17.0
None of the above	7	7.0
I don't know	25	25.0
Total	100	100.0

B23 HAVE YOU RECEIVED ANY HEALTH SERVICES IN PUBLIC INSTITUTIONS DURING THE LAST 12 MONTHS?

NORTH MITROVICA		Gender				Total
		Female	Male	I prefer not to answer	N/A	
Yes		14.0%	15.0%	1.0%	1.0%	31.0%
No		22.0%	42.0%	1.0%	1.0%	66.0%
I refuse to answer		1.0%	1.0%			2.0%
N/A			1.0%			1.0%
Total		37.0%	59.0%	2.0%	2.0%	100.0%

B23B HOW SATISFIED ARE YOU WITH THE TREATMENT RECEIVED FROM THESE INSTITUTIONS?

NORTH MITROVICA		Gender				Total
		Female	Male	I prefer not to answer	N/A	
Not at all		3.0%	1.0%			4.0%
Partly satisfied		8.0%	14.0%		1.0%	23.0%
Neutral			1.0%			1.0%
Very satisfied		4.0%	2.0%			6.0%
Fully satisfied		2.0%	2.0%	1.0%		5.0%
Not applicable (I haven't accepted the services)		20.0%	38.0%	1.0%	1.0%	60.0%
N/A			1.0%			1.0%
Total		37.0%	59.0%	2.0%	2.0%	100.0%

B24 HOW EFFICIENT DO YOU THINK THE PUBLIC HEALTH SERVICE IS IN KOSOVO?

NORTH MITROVICA		Gender				Total
		Female	Male	I prefer not to answer	N/A	
Very efficient		6.0%	2.0%			8.0%
Somewhat efficient		2.0%	7.0%			9.0%
Moderately efficient		1.0%	16.0%		1.0%	18.0%
Not efficient		2.0%	1.0%			3.0%
Not very efficient		1.0%				1.0%
I don't know/I have any opinion		24.0%	32.0%	2.0%	1.0%	59.0%
N/A		1.0%	1.0%			2.0%
Total		37.0%	59.0%	2.0%	2.0%	100.0%

B25 IN YOUR OPINION, ARE ALL PATIENTS TREATED THE SAME, OR DO DOCTORS AND NURSES IN KOSOVO DIFFERENTIATE BETWEEN CERTAIN CATEGORIES?

NORTH MITROVICA	Gender	Total
-----------------	--------	-------

		Female	Male	I prefer not to answer	N/A	
	They privilege certain persons	11.0%	25.0%	2.0%	1.0%	39.0%
	They treat everyone the same	5.0%	5.0%			10.0%
	I don't know	21.0%	29.0%		1.0%	51.0%
Total		37.0%	59.0%	2.0%	2.0%	100.0%

B26.1 MOST OF THE UNEMPLOYED DO NOT TRY TO FIND WORK

NORTH MITROVICA		N	%
	I don't agree at all	50	50.0
	I don't agree	14	14.0
	Neutral	2	2.0
	Partly agree	9	9.0
	I completely agree	18	18.0
	I don't know	7	7.0
Total		100	100.0

B26.2 MOST LOW-INCOME PEOPLE RECEIVE LESS ASSISTANCE THAN THEY ARE LEGALLY ENTITLED TO

NORTH MITROVICA		N	%
	I don't agree at all	2	2.0
	I don't agree	11	11.0
	Neutral	6	6.0
	Partly agree	7	7.0
	I completely agree	63	63.0
	I don't know	11	11.0
Total		100	100.0

B26.3 MANY PEOPLE MANAGE TO GET HELP AND/OR SERVICES THAT DO NOT BELONG TO THEM

NORTH MITROVICA		N	%
	I don't agree at all	5	5.0
	I don't agree	10	10.0
	Neutral	9	9.0
	Partly agree	6	6.0
	I completely agree	57	57.0
	I don't know	13	13.0
Total		100	100.0

B26.4 IN KOSOVO, THERE ARE NOT ENOUGH FINANCIAL MEANS TO HELP ALL THOSE WHO ARE REALLY IN NEED

NORTH MITROVICA		N	%
	I don't agree at all	17	17.0
	I don't agree	13	13.0
	Neutral	8	8.0
	Partly agree	7	7.0
	I completely agree	36	36.0
	I don't know	19	19.0
Total		100	100.0

B27.1 THE STANDARD OF LIVING OF PENSIONERS IS		
NORTH MITROVICA	N	%
Very bad	7	7.0
Bad	23	23.0
Neither good or bad	36	36.0
Good	18	18.0
Very good	12	12.0
I don't know	4	4.0
Total	100	100.0

B27.2 THE STANDARD OF LIVING OF THE UNEMPLOYED IS		
NORTH MITROVICA	N	%
Very bad	23	23.0
Bad	52	52.0
Neither good or bad	19	19.0
Good	3	3.0
Very good	1	1.0
I don't know	2	2.0
Total	100	100.0

B27.3 CHILDCARE SERVICE FOR WORKING PARENTS IS		
NORTH MITROVICA	N	%
Very bad	9	9.0
Bad	14	14.0
Neither good or bad	13	13.0
Good	5	5.0
Very good	14	14.0
I don't know	45	45.0
Total	100	100.0

B27.4 OPPORTUNITIES (EASE) FOR A YOUNG PERSON TO FIND HIS / HER FIRST JOB		
NORTH MITROVICA	N	%
Very bad	44	44.0
Bad	32	32.0
Neither good or bad	16	16.0
Good	2	2.0
Very good	1	1.0
I don't know	5	5.0
Total	100	100.0

B28. IN YOUR OPINION, HOW HIGH SHOULD A MONTHLY PENSION BE TO COVER BASIC NEEDS					
NORTH MITROVICA	Gender				Total
	Female	Male	I prefer not to answer	N/A	
201 €- 300 €	1.0%	10.0%			11.0%
301 €- 400 €	8.0%	22.0%		1.0%	31.0%
401 €- 500 €	14.0%	21.0%		1.0%	36.0%
>501	14.0%	6.0%	2.0%		22.0%
Total	37.0%	59.0%	2.0%	2.0%	100.0%

ANNEX 3: QUESTIONNAIRE

Labor and Employment Analysis

Demographics and Employment Status

A1. How old are you?

1. 18-25
2. 25-35
3. 36-45
4. 46-55
5. 56-65
6. Above 65

A2. Your sex [__] F [__] M [__]N/A

A3. Municipality of origin: _____

A4. Municipality of residence: _____

A5. What is your marital status?

1. Single
2. Married
3. Cohabitation
4. Widow
5. Divorced
6. N/A

A6. How many family members are you? _____

A7. How many members of your family are employed? _____

A8. How much is your monthly income (for the whole family)?

- | | |
|-------------------|------------------|
| 1. Less than €100 | 7. €601 - €700 |
| 2. €101 - €200 | 8. €701 - €800 |
| 3. €201 - €300 | 9. €801 - €900 |
| 4. €301 - €400 | 10. €901 - €1000 |
| 5. €401 - €500 | 11. €1001-€1500 |
| 6. €501 - €600 | 12. > €1500 |

Aga. What is the highest level of education you have completed?

1. I have not finished Primary school
2. Primary school
3. High school
4. Bachelor
5. Master
6. Doctorate
7. Other:-----

Agb. Have you completed any professional qualifications / certification?

1. Yes, by public provider (VTC)
2. Yes, from private providers / NGOs (for a fee)
3. Yes, from private provider / NGO (free of charge)
4. No, I have not attended any qualification / certification program

A10. What is your current employment status?

1. Unemployed - long-term
2. Unemployed - short-term
3. Self-employed
4. Seasonal work
5. Employed -temporarily
6. Employed -long-term
7. Employed -part-time
8. Student
9. Retired
10. Other:-----

A11. (If you are employed) Where do you work?

1. Private Company
2. Public Sector
3. National NGO
4. International Organization
5. Other:

A12. (If you are employed) How long have you been employed in your current job?

1. Less than 6 months
2. 6 months - 1 year
3. 1 year - 2 years
4. 2 years - 5 years
5. More than 5 years

A13. (If you are employed) How did you find the job?

1. Through the public employment office (MLSW)

2. Through the public employment office (mediated by a donor project)
3. Through a private employment agency
4. Through direct application to the employer
5. Through friends
6. By placing / reacting to newspaper advertisements
7. By participating in a test or interview
8. Other, specify_____

A14. If you are employed, do you have a regular contract (you are paid pension contributions)?

1. I am employed on a regular contract and my contributions are paid
2. I am employed on a contract basis, but I accept the salary partially in cash
3. I am employed on a contract basis, but I accept the salary in full in cash
1. I am employed without a contract
4. N / A

A15. (If you are not employed) How long have you been unemployed?

1. Less than 6 months
2. 6 months - 1 year
3. 1 year - 2 years
4. 2 years - 5 years
5. More than 5 years

A16. (If you are not employed) What is the minimum wage for which you would work full time?

1. < 150 EUR
2. 151 EUR – 200 EUR
3. 201 EUR – 250EUR
4. 251 EUR – 300EUR
5. 301 EUR – 400 EUR
6. 401 EUR – 500 EUR
7. >500 EUR

A17. (If you are not employed) In how many vacancies have you applied for a job during the last 12 months?

1. No position / job
2. 1- 5 positions / jobs
3. 6 - 10 positions / jobs
4. 11 - 20 positions / jobs
5. More than 20 positions / jobs

A18. (If you are not employed) What job would you like to have / do?

1. Self-employed (personal business)
2. Employed full time
3. Employed on a part-time basis
4. Short-term employee
5. Other

A19. (If you are not employed) Are you registered at the employment offices?

1. Yes
2. No
3. I haven't heard about it

A20. (If you are not employed) What do you think is the main reason why you did not find a job?

1. I do not have the required skills in the job market
2. I have no friends in important positions
3. I have not found a job in my profession
4. There is no request for my profile
5. Other, specify
6. I don't know

A21. (If you are unemployed) Have you attended training in vocational training centers?

1. Yes
2. No

A22. If not, why haven't you attended?

A23. In the last 12 months have you done the following actions?

#	Description	Yes	No
1	I visited the employment center		
2	I have contacted private employment agencies		
3	I applied directly to the employer		
4	I looked for friends, relatives, unions		
5	I have responded to Newsletters in newspapers		
6	Other_____		

A24. (If you are not employed) If you could find a job, could you start immediately / quickly?

1. Yes
2. No

A24b. If not, why?

1. I have to finish school / training
2. Due to personal / family responsibilities
3. Illness or disability
4. Other, specify_____
5. I refuse to answer

A25. (If you are not employed) Does your family receive social assistance?

1. Yes
2. No
3. I refuse to answer

A26. In your opinion, to be employed in the public sector in Kosovo you must:

1. Know someone
2. You are competent and qualified
3. Know someone and I am competent
4. Pay the bribe
5. Other:_____

A27. In your opinion, to be employed in the private sector in Kosovo you must:

1. Know someone
2. You are competent and qualified
3. Know someone and I am competent
4. Pay the bribe
5. Other:

A28. If you had the opportunity to choose, would you prefer to find a job in Kosovo or a country in Europe?

1. I prefer to find work in Kosovo
2. I prefer to find work somewhere in Europe
3. I don't know

Part Two: Perceptions and Attitudes

B1. Please distribute your household income according to the following categories to which it is dedicated?

1. Food and consumables (hygiene, high school, household) _____%
2. Public services _____%
3. Clothing and other personal items _____%
4. Capital purchases and / or savings (cars, real estate) _____%
5. Recreation and travel _____%
6. Other, specify _____%

B2. Please list the places you have visited during the last three years (more than one answer):

1. Albania
2. North Macedonia
3. Serbia
4. Montenegro
5. Turkey
6. Croatia

7. Bulgarian
8. European countries of the Schengen area
9. European countries outside the Schengen area
10. USA and Canada
11. Other, specify

B3. Please specify how often you have performed the following actions during the last 12 months? (select the option that best suits your common practices)

	Action	Never	Few times a year	Few times a month	Few times a week	Every day	I don't know /Ref
B3.1	Eat at restaurants or elsewhere	1	2	3	4	5	88
B3.2	Go out in the evening for fun in cafes and bars	1	2	3	4	5	88
B3.3	Go to the movies	1	2	3	4	5	88
B3.4	Go to the theater	1	2	3	4	5	88
B3.5	Go to the gym	1	2	3	4	5	88
B3.6	Concert or exhibiton	1	2	3	4	5	88
B3.7	Sporting events	1	2	3	4	5	88
B3.8	Travel abroad	1	2	3	4	5	88
B3.9	Buy a gift for yourself or relatives	1	2	3	4	5	88
B3.10	Go on vacation	1	2	3	4	5	88
B3.11	Perform medical test with or without trigger	1	2	3	4	5	88

Forecasts for the near future

B4. How likely is it that in the next 12 months you will be unemployed and looking for work for at least 4 consecutive weeks?

1. Not likely
2. Somewhat likely
3. Very likely
4. I don't know

B5. How likely is it that in the next 12 months you will have to cut back on paid work to care for other family members?

1. Not likely
2. Somewhat likely
3. Very likely
4. I don't know

B6. How likely is it that during the next 12 months there will be periods when you will not have enough income to cover your family's basic needs?

1. Not likely
2. Somewhat likely

3. Very likely
4. I don't know

B7. How likely is it that you will not get the medical care you will need if you become ill for the next 12 months?

1. Not likely
2. Somewhat likely
3. Very likely
4. I don't know

Perceptions

B8. Do you think that social assistance in Kosovo ends up in the families that need it the most?

1. Not at all
2. Don't agree
3. Neutral
4. Agree
5. Very much agree
6. I don't know

B9. Recently, there has been a lot of debate about the cost that the state incurs for the public medical service in Kosovo. Which of the following statements is true in your opinion?

In the near future:

1. Kosovo will not be able to afford the cost of the current level of public medical services.
2. Kosovo will be able to afford the cost of the current level of public medical services but not improve it.
3. Kosovo will be able to improve the level of public medical service.
4. I don't know

B10. The cost of pensions in Kosovo is also debated. Which of the following statements is true in your opinion?

In the near future:

1. Kosovo will not be able to afford the current level of pensions
2. Kosovo will be able to maintain the current level of pensions
3. Kosovo will be able to increase the level of pensions
4. I don't know

B11. For every 100 people of working age in Kosovo, how many do you think are unemployed? Choose between alternatives. If you are unsure, give your rough estimate

- | | |
|----------|----------------|
| 1. 0-4 | 7. 30-34 |
| 2. 5-9 | 8. 35-39 |
| 3. 10-14 | 9. 40-44 |
| 4. 15-19 | 10. 45-49 |
| 5. 20-24 | 11. 50 or more |

6. 25-29

12. (I don't know)

B12. How many of them actively apply for jobs? Choose between alternatives. If you are unsure, give your rough estimate

1. 0-4
2. 5-9
3. 10-14
4. 15-19
5. 20-24
6. 25-29

7. 30-34
8. 35-39
9. 40-44
10. 45-49
11. 50 or more
12. (I don't know)

B13. For every 100 people of working age, how many do you think do not have enough income to cover basic needs?

1. 0-4
2. 5-9
3. 10-14
4. 15-19
5. 20-24
6. 25-29

7. 30-34
8. 35-39
9. 40-44
10. 45-49
11. 50 or more
12. (I don't know)

B14. In your opinion, which of these categories of citizens currently receive financial assistance in Kosovo? (More than one answer can be selected)

1. War veterans
2. Parents / relatives of war victims
3. Victims of rape
4. Families of the missing (missing)
5. Children without parental care
6. Minorities
7. Pensioners
8. Jobseekers
9. The poor
10. Single mothers
11. Other:_____

B15. In your opinion, are there any categories that should be added to the list of those who receive financial support?

Fill:_____

B16. In your opinion, are there any categories that should be removed from the list of those who receive financial support?

Fill:_____

B17. In your opinion, is maternity leave in Kosovo?

1. Very short
2. Short
3. Convenient
4. Long
5. Too long

B18. In your opinion, how long should the maternity leave in Kosovo be?

Fill:-----

Attitudes

B19. Circle the relevant number to express your attitude towards the following statements:

		I don't agree at all	I don't agree	Neutral	Partly agree	I completely agree	I don't know
B19.1	Large differences in people's incomes are acceptable because they reward differences in talents and effort.	1	2	3	4	5	88
B19.2	For a society to be called righteous, the differences in the standard of living between people must be small	1	2	3	4	5	88
B19.3	Society and the state must take care of the most vulnerable among us	1	2	3	4	5	88

B20. Circle the relevant number to express your attitude towards the following statements:

		I don't agree at all	I don't agree	Neutral	Partly agree	I completely agree	I don't know
B20.1	The government is responsible for providing a job for anyone who wants to work	1	2	3	4	5	88
B20.2	The government is responsible for providing adequate medical care for the sick	1	2	3	4	5	88

B20.3	The government is responsible for ensuring an acceptable standard of living for the elderly	1	2	3	4	5	88
B20.4	The government is responsible for ensuring an acceptable standard of living for the unemployed	1	2	3	4	5	88
B20.5	The government is responsible for providing care for children when parents are at work	1	2	3	4	5	88
B20.6	The government is responsible for providing paid leave to those workers who leave work temporarily to care for sick relatives.	1	2	3	4	5	88

B21. Many benefits and public services are paid for through the money collected from taxes. If the government were to choose between raising taxes and providing more public services, or cutting taxes but providing fewer public services, what would it do? Choose one of the alternatives.

1. The government should reduce taxes and reduce spending on assistance and public services as well.
2. The government should increase taxes and spend the same on public assistance and services.
3. I don't know
4. I refuse to answer

B22. Imagine two people - one earns twice as much as the other. Which of the following is closer to what you think fair taxation should be?

1. They must be taxed at the same rate (%), so that the double winner pays twice the amount.
2. The one who earns more must pay a higher percentage so that the one who earns twice as much pays a quantity more than twice as large in monetary value.
3. They have to pay the same amount of taxes (ie different percentages) no matter how much they earn.
4. None of the above

5. I don't know

B23. Have you received any health services in public institutions during the last 12 months?

1. Yes
2. No
3. I refuse to answer

B23b. How satisfied are you with the treatment received from these institutions?

1. Not at all
2. Partly satisfied
3. Neutral
4. Very satisfied
5. Fully satisfied
6. I don't know
7. Not applicable (I haven't accepted the services)

B24. How efficient do you think the public health service is in Kosovo?

1. Very efficient
2. Somewhat efficient
3. Moderately efficient
4. Not efficient
5. Not very efficient
6. I don't know/I have any opinion

B25. In your opinion, are all patients treated the same, or do doctors and nurses in Kosovo differentiate between certain categories?

1. They privilege certain persons
2. They treat everyone the same
3. I don't know

B26-27-28. Circle the relevant number to express your attitude towards the following statements:

		I don't agree at all	I don't agree	Neutral	Partly agree	I completely agree	I don't know
B26.1	Most of the unemployed do not try to find work	1	2	3	4	5	88
B26.2	Most low-income people receive less assistance than they are legally entitled to	1	2	3	4	5	88

B26.3	Many people manage to get help and/or services that do not belong to them	1	2	3	4	5	88
B26.4	In Kosovo, there are not enough financial means to help all those who are really in need	1	2	3	4	5	88

		Very bad	Bad	Neither good or bad	Good	Very good	I don't know
B27.1	The standard of living of pensioners is	1	2	3	4	5	88
B27.2	The standard of living of the unemployed is	1	2	3	4	5	88
B27.3	Childcare service for working parents is	1	2	3	4	5	88
B27.4	Opportunities (ease) for a young person to find his / her first job	1	2	3	4	5	88

B28. In your opinion, how high should a monthly pension be to cover basic needs?

1. €101 - €200
2. €201 - €300
3. €301- €500
4. > €500

